Exploring our Anglican Heritage

A PILGRIMAGE FOR THE EPISCOPAL DIOCESE OF MAINE



# APRIL 15-27, 2020

Led by the Right Rev. Thomas Brown, Bishop of Maine

 LIGHTLINE PILGRIMAGES | MARTIX

 1829 N Cleveland Ave., Unit B, Chicago, IL 60614-8015

 Tel: 312.622.6808 | email: info@lightlinena.com



Dear Friends,



Will you join me for a pilgrimage in England after Easter in 2020?

A neighbor in Portland asked me, "so, is the Episcopal Church the same as the Church of England?" "Well, " I said, "yes and no." So I proceeded to explain the similarities and differences. She said, "Oh, so they're like the mother ship." It's probably not the way I would have put it, but you know something? It fits.

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A tour through England's many cathedrals will take on a quality of vacation, and in one sense it will be a holiday. Yet in another way this will be much more than a vacation, you will return from this pilgrimage with a keen knowledge of our history, and I hope, a stronger sense of your faith in Jesus Christ.

Please prayerfully consider joining this journey designed to foster a deeper relationship with God by visiting and praying at holy places, connecting with old friends, and making new ones, and discovering for the first time (or once again) the depths of the English church's spirituality and history.

*I will serve as our chaplain, and local guides will accompany us at the various sites. We will be blessed to pray as a pilgrimage community along the way, and to be a learning community, too.* 

All in all, we shall gain great insight as we love the Lord and the Church.

Faithfully in Christ,

+Thomas Brown

## **TO SECURE YOUR PLACES ON THIS TOUR**

#### COST \$4675 (SINGLE ROOM SUPPLEMENT \$862)

Space on the tour is limited, and early booking is strongly advised. To reserve a place, please complete and send the enclosed booking form together with a **deposit of \$500** per person.

Bookings with initial deposit payment should be received by **Saturday, December 21, 2019.** Bookings received after that date may be subject to surcharge, depending on flight availability. Final balance due by **Saturday, February 22, 2020.** 

Itinerary



#### DAY 1: WEDNESDAY, APRIL 15

We meet mid afternoon in Portland, to board our luxury bus to Boston's Logan Airport for our overnight flight to London. Dinner will be served on board.

#### DAY 2: THURSDAY, APRIL 16

We land at London's Heathrow Airport in the early morning, and will make a stop for breakfast in the royal city of Windsor, after which there will be an opportunity to visit Windsor Castle. After a break for an early lunch (not included in the tour price) we will make our way to Canterbury, where we should arrive in good time to unpack before those who wish can attend Choral Evensong. After Evensong there will be a welcome drink and our opening dinner.



#### DAY 3: FRIDAY, APRIL 17

Today will be devoted to a thorough exploration of Canterbury, starting with a pilgrim Eucharist in the cathedral, and a full guided tour. In the afternoon, we will have a walking tour of the city of Canterbury, finishing in ample time for us to attend Evensong.

#### DAY 4: SATURDAY, APRIL 18

Today we will explore some enchanting towns and buildings in Kent. We begin by driving over Romney Mash to the Cinque Port of Rye. After a chance to explore its lovely streets, we will visit the sometime home of Henry James, before heading on to nearby Winchelsea. After lunch we will visit Sissinghurst, to see the world-renowned garden created by Vita Sackville-West.



#### DAY 5: SUNDAY, APRIL 19



This morning we will attend the principal celebration of the Eucharist at Canterbury Cathedral. When this ends we will have an opportunity to find a quick lunch (not included in the tour price) before we leave for Bury St. Edmunds, which will be our home for the next three nights. Dinner will be included at our hotel this evening.



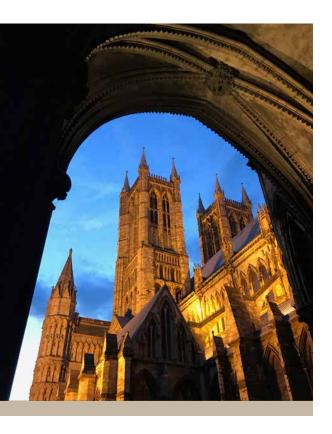
After breakfast we will have a guided tour of St. Edmundsbury Cathedral, right across the road from where we are staying, before heading to Norwich, where we will spend the rest of the day, both learning about its own wonderful cathedral, and about its most famous Christian, Mother Julian.





## DAY 7: TUESDAY, APRIL 21

Today will start with a visit to Ely, dominated by its extraordinary cathedral, famed for its unique 14th-century 'Lantern' tower, visible from miles around. In the early afternoon we will come to Cambridge, where we will have a guided tour of the city, culminating in attending Evensong at Kings College Chapel, before returning to Bury for dinner.



#### DAY 8: WEDNESDAY, APRIL 22

After an early breakfast, we check out from our hotel in Bury St. Edmunds, to head north, stopping late morning in Lincoln, where we will have time to get a quick lunch and visit the cathedral. After this we continue to the far north east of England, to the breathtaking city of Durham, dominated by its remarkable Norman cathedral and castle.



#### DAY 9: THURSDAY, APRIL 23

Today we will learn a little about two of the Celtic saints of Northumbria. Our morning will begin in Jarrow, where the Venerable Bede lived as a monk for almost his entire life. Our visit will include the chancel of the parish church, which dates back to Bede's own era. In the afternoon, we visit the delightful market town of Hexham, where St. Wilfrid once ministered at its abbey.



#### DAY 10: FRIDAY, APRIL 24

Today we drive south from Durham to visit the coastal town of Whitby, and the ruins of its ancient abbey. It was here that Hild once presided over a 'double monastery' (ie women and men), and which was the setting for the Synod that settled the ecclesiastical debate about whether the English church should follow Roman or Celtic practices. After a break for lunch, we visit the beautiful abbey ruins at Rievaulx, before returning to Durham.



#### DAY 11: SATURDAY, APRIL 25

Our final whole day will be devoted to Durham City itself, with a pilgrim Eucharist in its cathedral and a guided tour of this remarkable building, before free time to enjoy the city and its riverbanks, and indulge in some last-minute shopping.



#### DAY 12: SUNDAY, APRIL 26

This morning we will attend the cathedral Eucharist in Durham, and then enjoy a free afternoon for last minute shopping, wandering around Durham's exquisite river banks, or attending Choral Evensong.

#### DAY 13: MONDAY, APRIL 27

After breakfast, we transfer to Newcastle Airport to catch a flight to Amsterdam, where we change planes for Boston, landing at 6.30pm. From here we catch our luxury bus back to Portland, ready to tell our friends and family of all that we have experienced on our pilgrimage.



Please note this complex touring program may be subject to minor local amendments.

# Exploring our Anglican Heritage

MAGES | NORTH

A PILGRIMAGE FOR THE EPISCOPAL DIOCESE OF MAINE

## PILGRIMAGE INCLUSIVE TOUR COST - \$4675 (SINGLE ROOM SUPPLEMENT \$862)

+	Scheduled flights from Boston Logan to London Heathrow on Delta Airlines.						
	OUT	April 15	DL58	Boston Logan/London Heathrow	7.43 pm	7.20 am (April 16)	
+	+ Return flights from Newcastle to Boston on KLM Royal Dutch Airlines.						
	RETURN	April 27	KL960	Newcastle/Amsterdam Schiphol	1.15 pm	3.35 pm	
			KL617	Amsterdam Schiphol/Boston	5.00 pm	6.30 pm	
	(Please note the above flights and times are subject to change.)						

- + Accommodation is at:
  - *Canterbury Cathedral Lodge The Angel in Bury St. Edmunds The Durham Marriott Royal County Hotel*
- + Meals: bed & breakfast basis with 3 dinners included
- + All entrance fees and local taxes.

## NOT included in the tour price:

- + Single Room supplement \$862, Gratuities (\$155), Travel Insurance (we suggest travelexinsurance.com), laundry, drinks and any items of a personal nature.
- + If the British Pound rises past \$1.32 at the time payment is required, there will be a surcharge payable.

#### HEALTH & FITNESS:

This pilgrimage involves a considerable amount of walking, although it is not a hiking expedition. Pilgrims will need to be able to get on and off a bus frequently, and, in the course of a day, walk one or two miles at a gentle pace, sometimes on uneven or hilly ground. Much of the terrain is not suited to walkers or strollers, or to people who depend on wheelchairs for mobility. By signing up for this pilgrimage, you are agreeing that you have noted this advice, and that you are fit enough to undertake the trip.



1829 N Cleveland Ave., Unit B, Chicago, IL 60614-8015 Tel: 312.622.6808 | email: info@lightlinena.com

MAGES | NORTH

**EXPLORING OUR ANGLICAN HERTITAGE** A pilgrimage for the Episcopal Diocese of Maine

# April 15-27, 2020

Led by the Right Rev. Thomas Brown, Bishop of Maine

Ref: 78914

# **BOOKING FORM**

To make a booking please complete in BLOCK CAPITALS and sign this Booking Form. Each pilgrim must sign the Terms and Conditions Form and the Waiver Form, and return all documents to:

## **LightLine Pilgrimages**

1829 N Cleveland Ave., Unit B | Chicago, IL 60614 Tel: 312.622.6808 | info@lightlinena.com

## **LEAD PASSENGER**

Title	Given names as appea	rs on passport		Last Name	Name known by
Gender	Date of Birth	Nationality	Passport Number	Passport Issue Date	Passport Expiration Date
KTN   TSA Number		Frequent Flyer Number		Seating Request	

## SECOND PASSENGER

Title	Given names as appea	ars on passport		Last Name	Name known by
Gender	Date of Birth	Nationality	Passport Number	Passport Issue Date	Passport Expiration Date
KTN   TSA Number		Frequent Flyer Number		Seating Request	

# **BOOKING FORM** (Continued from previous page)

Address		
City	State	Zip Code
Cell Phone	Other Phone	Email

## **ACCOMMODATIONS** (*Please select appropriate box*)

	Twin   Double B	ed Ro	om		Remarks   Special Diets etc.
	Shared Twin Ro	Shared Twin Room			
	Single Room (incurs a supplementary cost)			ost)	
PAYMENT					
Deposit per person @ US \$500 =					
Total enclosed					

By signing and submitting this booking form and non-refundable deposit you confirm that you and all of the travelers named on the booking form understand and are bound by Lightline Pilgrimages NA, LLC's terms and conditions, waiver of liability and assumption of risk and indemnity agreement ("waiver of liability"), and custom itineraries and invoices pertaining to the trip (collectively, "booking documents"). You all understand that each traveler must submit a signed waiver of liability by the date specified on the confirmation invoice to participate on the trip. We recommend that you submit the documents for yourself and each traveler at the time of booking by mail or email at the address below. You agree that you and all of the travelers named above have read and are bound by the booking documents whether or not you have signed them. You certify that you are not aware of any circumstances which are likely to lead to cancellation or the curtailment of the pilgrimage by any person. You confirm that you would like all correspondence sent to your address.

#### Signature of participant:

Date:

## **CHECK PAYMENTS**

Please make check payments out to Lightline Pilgrimages NA LLC.



## Each pilgrim must sign a copy of this document and return to Lightline NA.

#### RELEASE AND WAIVER OF LIABILITY, ASSUMPTION OF RISK AND INDEMNITY AGREEMENT

#### Read this Agreement carefully as it is a legally binding contract. Both parents/legal guardian must sign for minors under 18 years of age.

In consideration for my acceptance as a participant in the trip arranged for me by Lightline Pilgrimages NA, LLC ("Lightline Pilgrimages," "we," or "us"), and the services to be provided to me by Lightline Pilgrimages, I acknowledge and agree as follows:

**Responsibility**: I understand that Lightline Pilgrimages NA LLC uses reasonable care in the selection of its suppliers, who to its knowledge are reputable and competent based on information that is reasonably available to it. I understand that Lightline Pilgrimages NA LLC acts only as an intermediary for its suppliers and, as such, assumes no responsibility and cannot be held liable for any negligent or willful act or omission of any supplier, or of any other person or entity. A supplier's services are subject to the supplier's own terms and conditions and its local laws, regulations and treaties where applicable.

Assumption of Risk: I am voluntarily participating in this trip with the knowledge of the numerous risks and dangers involved, which include but are not limited to: accommodations, roads, trails, vehicles, boats or aircraft, or other means of conveyance which may not be maintained or operated to standards common in my country; dangers and risks inherent in the activities set forth in my itinerary; dangers and risks inherent in walking and hiking in outdoor settings (e.g., cultural sites, dirt and rocky paths and rural roads), including falling or tripping on uneven surfaces or debris; food-borne illnesses from eating local or other foods; emotional trauma; personal injury; disfigurement; temporary or permanent disability (including paralysis); death; acts of God and force majeure; the hazards of traveling in unsafe or politically unstable areas or under unsafe conditions; road blocks; civil disturbances, social or labor unrest, terrorist activities, and war; physical exertion for which I am not prepared; environmental conditions/hazards (e.g., slippery roads due to rain, mudslides); transportation failures or the failure of any transportation mechanism to arrive or depart timely or safely, whether by bus, van, car, bike, boat, horseback or other animal, by foot, or by any other conveyance; equipment failures or deficiencies; contact with wildlife, marine life, pests and insects, including bites and stings; accident or illness in remote or rural places without access to medical facilities, transportation, or means of evacuation and assistance; the adequacy of medical attention; medical or dietary restrictions; mechanical or construction failures or difficulties; diseases, epidemics or the threat thereof; stolen, lost or misplaced luggage or property; theft or break-ins into vehicles, lodging or elsewhere; local laws; climactic conditions; abnormal conditions or developments; or any other actions, omissions, or conditions outside of our control that are not specified in this agreement.

I expressly agree to be responsible for my own welfare and fully assume all of the above risks, as well as all other risks set forth in this agreement, both known and unknown, voluntarily and knowingly, to the fullest extent permitted by law.

Waiver of Liability, Release, Indemnification, and Covenant Not to Sue: To the fullest extent permitted by law, I on behalf of myself, my heirs, legal and personal representatives, next of kin, including my spouse, successors and assigns (collectively, "Releasors") expressly RELEASE,

**WAIVE, FOREVER DISCHARGE AND COVENANT NOT TO SUE** Lightline Pilgrimages NA, LLC, its owners, officers, employees, managers, shareholders, affiliates, agents, representatives, officers, directors, volunteers, successors and assigns (collectively, "Releasees"), from and against any and all liability, claims, causes of action, demands, costs, damages, losses or suits of any and every kind which I now have or may later have against Releasees arising out of, relating to, or in connection with the travel services arranged through or provided by Lightline Pilgrimages NA, LLC, whether arising from Releasees' negligence or otherwise. I further agree that if any such cause of action is brought against Releasee(s) and I am found responsible for injury or damages to any person, including myself, as a consequence of my own actions or inactions, I shall fully **DEFEND, INDEMNIFY, AND HOLD HARMLESS** Releasee(s) in that cause of action.

I AGREE THAT THE TERMS OF THIS AGREEMENT SHALL SERVE AS A COMPLETE RELEASE AND EXPRESS ASSUMPTION OF RISK for myself, all members of my family and all minors traveling with me, my and their heirs, next of kin, successors, assigns, and legal and personal representatives. It is my intention to fully assume all risks associated with this trip and to release Lightline Pilgrimages NA LLC from any and all liability to the maximum extent permitted by law.

**APPLICABLE LAW, CHOICE OF FORUM AND SEVERABILITY:** This agreement will be interpreted according to the laws of the State of Illinois, USA. Jurisdiction over any dispute arising out of, in connection with, or relating to this agreement and/or the transactions and relationships among the parties contemplated by this agreement shall be filed exclusively in state, local or federal courts in Chicago, Illinois. You agree to personal jurisdiction in the specified forum.

KNOWING AND VOLUNTARY EXECUTION: By signing this RELEASE AND WAIVER OF LIABILITY, ASSUMPTION OF RISK AND INDEMNITY AGREEMENT,

I certify that I have read this agreement, fully understand all of its terms, understand that I have given up substantial rights by signing it, and voluntary agree to be bound by its terms. My signature applies to all pages of this agreement. These representations are true whether I am signing on my own behalf or on behalf a minor.

I understand that in calculating the cost of the trip, Lightline Pilgrimages NA, LLC has relied on my consent to these terms and their enforceability. Without this agreement, the trip cost would have been higher or, alternatively, Lightline Pilgrimages NA, LLC would not be able to offer these services.

I agree that execution of a facsimile counterpart or electronic transmission of this agreement shall be deemed execution of the original agreement. I agree that facsimile or electronic transmission of an executed copy of this agreement shall constitute acceptance of this agreement.

Signature of Participant:	
Printed name:	Date:



Read this agreement thoroughly and carefully before booking a trip with us. It is a legally binding contract which all passengers much sign.

#### TERMS AND CONDITIONS FOR YOUR LIGHTLINE PILGRIMAGE TRIP

The terms and conditions set forth in this agreement ("Terms and Conditions" or "agreement") constitute the entire understanding and agreement between you the trip participant ("Participant") and Lightline Pilgrimages NA, LLC ("Lightline Pilgrimages," "we," or "us") with respect to any and all bookings, tours or transactions made with Lightline Pilgrimages NA, LLC. By signing this agreement, you accept all of the terms in this agreement and direct us to perform services on your behalf. All trips that we offer are subject to these terms and conditions, our waiver of liability and assumption of risk and indemnity agreement, and the custom itineraries and invoices pertaining to the trip.

#### **BOOKING AND PAYMENT**

When you make your booking, you must sign this agreement on behalf of yourself and all persons named in your booking, submit a completed booking form, and pay a **non-refundable deposit of \$500 per person**. If a booking is made within 12 weeks of departure, the full amount of the tour must be sent along with the completed booking form and signed Terms and Conditions. **The balance of the amount is payable by the dead-line in your custom invoice**. A booking is not accepted until we provide written confirmation. The booking is accepted on the date shown on the written confirmation. If a booking is not accepted, we will notify you in writing and refund the deposit. **Medical insurance is not included in the trip price but is a condition of booking**.

#### **ROOM SHARING ARRANGEMENTS**

All prices are quoted on the basis of two persons to a room. Single room accommodation is limited and may not always be available. If you are traveling alone but wish to share, notify us at booking and we shall endeavor to find a suitable traveling companion. If we are unable to find someone, we will allocate you a single room and charge you only half the applicable single room supplement stated in the brochure. In this instance, a separate invoice will be issued 14 days before departure with the single room supplement fee.

#### RESPONSIBILITY

Lightline Pilgrimages takes reasonable care in selecting competent, reliable and qualified suppliers based on information that is reasonably available to us. That said, Lightline Pilgrimages acts only as an intermediary for the various independent suppliers that provide lodging, meals, transportation, sightseeing, activities or other goods and services connected with your tour ("Supplier" or "Suppliers"). You acknowledge that you are aware and clearly understand that these Suppliers are independent contractors, are not managed by Lightline Pilgrimages, and are not agents or employees of Lightline Pilgrimages. A Supplier's services are subject to the Supplier's own terms and conditions and any applicable local laws, regulations and treaties of the relevant country. Any flight scheduled or otherwise forming part of the arrangements will be subject to the Conditions of Carriage of that airline. Some of these will limit or even exclude liability and conditions are the subject of international agreements between countries. Lightline Pilgrimages will not provide any refund for a Supplier's delay, cancellation, overbooking, or strike.

#### **TRIP MINIMUM REQUIREMENTS**

Unless specified otherwise, the minimum number of persons required for most tours to take place is 15 persons. If this is not achieved, we reserve the right to continue to operate (with Driver/Guide), or to cancel the tour no later than 4 weeks prior to departure. If we cancel under this paragraph, all monies paid to us for the tour will be refunded.

#### **CANCELLATION POLICY**

To cancel your booking, you must submit your request to us in writing by email at info@lightlinena.com with "Cancellation" in the subject line or postal mail at Lightline Pilgrimages NA, LLC, 1829 North Cleveland Ave, Unit B, Chicago, IL 60614-8015 USA. Cancellation fees will be applied per person according to the following schedule, based on the date we receive your written notification, not when you send it or notify us by phone:

PERIOD	CANCELLATION FEE (% of total trip cost)
Over 90 days before departure	Deposit Only
90- 45 days before departure	75%
Within 45 days of departure	100%

**NOTE:** If the reason for cancellation is covered under the terms of your insurance policy, consult with your insurance provider to see if you can reclaim these cancellation charges, less excesses and insurance premiums.

No refunds will be provided for any unused portion of a tour once the tou begins, including if you leave a tour for any reason, miss the tour's departure date, or have to be removed from a tour. There are no exceptions to this cancellation policy, including for reasons related to weather, terrorism, civil strife, personal, family or medical emergencies or any other circumstances beyond our control. For this reason, we strongly recommend that

## all Participants purchase trip cancellation and interruption insurance prior to travel.

### CHANGES WE MAKE AND FLEXIBILITY

We plan our trips many months and sometimes years in advance. Sometimes, although not often, we have to change or cancel portions of the itinerary, lodging and other details of a trip. As such, we cannot guarantee that every part of the itinerary advertised in the brochure will be followed or that the duration of each visit along the route will be as advised. While we strive to operate all tours as advertised, we reserve the right to modify or cancel any flight, schedule, accommodation or other details of your trip at any time and without notice except as provided in this section. Most changes are minor, but where they are significant, we will inform you of an existing change when you book, or if you have already booked, prior to your departure provided that we have sufficient time to do so. You then have the following choices:

- a. Accept the changed arrangements as notified to you,
- b. Purchase another available tour from us, or
- c. Cancel your tour. If in these particular circumstances you cancel, all monies paid to us will be refund to you
- less any non-refundable deposits.

In the event that the significant change is our cancellation of the tour, we will return to you all money that you have paid us or will offer you an alternative available tour to purchase of comparable standard.

## CHANGE REQUESTS THAT YOU MAKE

To change your booking, you must submit your request to us in writing by email at info@lightlinena.com with "Change Request" in the subject line or postal mail at Lightline Pilgrimages NA, LLC, 1829 North Cleveland Ave, Unit B, Chicago, IL 60614-8015 USA. If you request to change your tour dates or alter your itinerary after we confirm your booking, we will do our best to accommodate your request. If we are able to make such changes, a change fee will be imposed. The type and scope of change dictates the amount of the change fee. Our outside suppliers, including hotels, often impose additional fees or penalties for changes and cancellations. These are included in the change fee and can be substantial.

We will forward any alteration that you request after your tour has commenced to our independent suppliers. We will Work with our suppliers to try and accommodate reasonable requests but cannot guarantee that any changes will be possible after your tour has commenced. Changes while a tour is in progress can cause severe complications and are often not possible.

In the event you request a change, you will be liable for any cancellation charges and change fees that may be levied for the booking of revised arrangements and for all costs associated with the arrangements themselves

#### FORCE MAJEURE

Lightline Pilgrimages NA, LLC will not be deemed in breach of this agreement or otherwise liable to you, by reason of delay in performance or nonperformance of any of its obligations under this agreement to the extent that any such delay or nonperformance is due to any Force Majeure. "Force Majeure" means any circumstances beyond our reasonable control, including without limitation acts of God, terrorist activities, insurrection, explosion, flood, tempest, forceful wind, fire or accident, war or threat of war declared or undeclared, sabotage, civil disturbance, labor strikes, requisition, sickness, quarantine, government intervention, weather conditions, and unforeseen circumstances. If we and any of our suppliers are affected by Force Majeure, we and our suppliers shall be entitled to, and may in our sole discretion, vary or cancel any itinerary or arrangement in relation to the tour. Regarding civil unrest, once we have investigated the prevailing situation, as we deem fit, it shall remain in our sole and absolute discretion whether to proceed with the tour.

#### **TRIP PRICE ADJUSTMENTS**

The prices quoted for these tours are based on known costs and exchange rates when tours are planned. We reserve the right to levy a surcharge in the event of any material variation in such costs and rates such as transportation costs and fuel; dues, taxes or fees; or exchange rates applied to particular purchases. Even in such cases, we will absorb an amount equivalent to 2% of the tour price (excluding insurance premiums and any amendment charges). Only amounts in excess of this 2% will be surcharged. If this means paying more than 10% of the tour price, you will be entitled to cancel the tour with a full refund of all monies paid. Should you decide to cancel because of this, you must do so within 14 days from the issue date printed on the invoice that contains the surcharge, otherwise your cancellation will be subject to our cancellation policy and fees. Since we have to absorb increased costs equivalent to 2% of the tour price, there will be no reduction in the price of the tour in the event of a favorable variation in costs or exchange rates. Prices will not be increased within 14 days of departure.

#### LOST/DAMAGED LUGGAGE

You are responsible for your baggage and personal effects throughout the tour. It is important that you keep track of your belongings while travel-

ing just as you would at home. All costs incurred for lost, misplaced, damaged or delayed baggage are at the owner's expense. Any valuable items should be insured accordingly.

#### **NO REFUNDS FOR PERSONAL EXPENSES**

You will not be reimbursed for any personal expenses such as airfare, hotel or other travel expenses due to changes in itineraries or tour cancellations.

#### **COMPLAINT PROCEDURE**

If you have a complaint during your tour, you must promptly report it to either your tour leader or our local representative, so that action can be taken to remedy the problem. Failure to do so while you are on the tour will extinguish or reduce your ability to claim any compensation from Lightline Pilgrimages NA, LLC, in the event that prompt reporting would have allowed us to fully or partially resolve the complaint at that time. Further, if you attempt to address the issue on your own without using this notice procedure, you assume responsibility for any added costs you may incur and forfeit and potential refunds. If you are not satisfied after using this notice procedure, you must submit your complaint in writing to us within 30 days of the tour's end date. Any complaints received after this date will not be accepted.

#### **PASSPORTS AND VISAS**

You are responsible for ensuring that all necessary travel documents are valid and effective and in your possession for the entire tour. Passports are required for all citizens traveling abroad and should be valid for **at least seven (7) months** after your date of return. **It is important that the first name and surname on the air ticket matches those on the passport, otherwise the passenger may not be able to travel and any applicable travel insurance may be ineffective.** We suggest you apply for or renew a passport early. Other required documents may include visas, permits, and vaccination certificates. You assume complete and full responsibility for checking and verifying any and all passport, visa, vaccination, or other entry requirements. You are also solely responsible for any adverse consequences resulting from incomplete or defective documentation.

Holders of passports other than U.S., British or Irish should contact Lightline Pilgrimages NA, LLC for advice on whether or not a Visa is required. Other nationals should ensure they comply with formalities.

For information concerning possible dangers at an international destination, contact the government office in your country that is responsible for issuing travel advisories. In the U.S., contact the Travel Advisory Section of the U.S. State Department, 1-888-407-4747, http://www.travel.state.gov/. U.S. citizens may register for the U.S. government's Smart Traveler Enrollment Program, a free service, at https://step.state.gov/step/.

While we may provide information or advice on matters such as visas, vaccinations, climate, clothing, baggage, and special equipment in good faith as a courtesy to you, we are not responsible for any errors or omissions as to the information provided.

#### **TRAVEL INSURANCE/PROTECTION**

The tour price does not include travel insurance. All Participants are required to have medical insurance to cover any medical problems that might rise abroad, including serious illness and repatriation costs in the event of death. We strongly recommend that you purchase comprehensive travel insurance, covering trip interruption and cancellation, baggage and other expenses which might arise as a result of loss, damage, injury, delay or inconvenience occurring to you.

#### **PRE-DEPARTURE DOCUMENTATION**

It is important that you carefully read all trip-related documents that you receive from us as soon as you receive them. It is your responsibility to contact us if any information is incorrect. We cannot accept any liability if you do not notify us of any inaccuracies within seven (7) days of receipt. All Participants must sign this agreement and our release and waiver of liability and assumption of risk and indemnity agreement in order to participate in our trips. Both parents and/or the legal guardian must sign for minor Participants under 18 years of age. If you fail to submit these and other necessary documentation prior to departure, we reserve the right to treat your booking as cancelled by you and impose the cancellation fees described in this agreement.

#### TOUR DEPARTURE DATE

It is your responsibility to be ready to embark on the tour as specified in the itinerary. We are not responsible for any losses due to cancelled or missed flights, changed flight itineraries, late arrivals, or early departures.

#### COMPLIANCE WITH LOCAL LAWS AND TOUR ETIQUETTE

You must strictly comply with all local laws, respect local customs and culture, accurately assess your abilities, respect other trip members' privacy, and follow the suggestions and advice of any assigned guide. The decision of the local guide or local supplier is final on all matters that may threaten the safety or interfere with the well-being of others. During the tour, Lightline Pilgrimages NA, LLC or the local guide/supplier has the right in its sole discretion to remove anyone who it determines to detract from others' enjoyment of the tour.

#### LIMITATION OF REMEDIES

To the maximum extent permitted under applicable law, Lightline Pilgrimages NA, LLC shall not be liable for any special, consequential, indirect, incidental or other damages arising out of or in any way connected to this agreement, including lost profits, whether such damages arise in con-

tract, negligence, tort, under statute, in equity, at law, or otherwise, even if Lightline Pilgrimages NA, LLC has been advised of the possibility of such damages. You expressly waive any right you may have to recover such damages. Lightline Pilgrimages NA, LLC's maximum liability in the event of default will be limited to the amount paid to Lightline Pilgrimages NA, LLC's for its services.

#### SEVERABILITY

If any provision of this agreement shall be unenforceable or invalid under any applicable law, such unenforceability or invalidity shall not render the agreement unenforceable or invalid as a whole. Such unenforceable provision will be replaced with one that is valid and enforceable and which achieves, to the extent possible, the original objectives and intent of the original provisions.

#### SUCCESSORS AND ASSIGNS

This agreement shall inure to the benefit of and be binding upon Lightline Pilgrimages NA, LLC and the Participant and their respective heirs, legal and personal representatives, successors and assigns.

#### **UPDATING OF TERMS AND CONDITIONS**

Lightline Pilgrimages reserves the right to update and/or alter these terms and conditions at any time. It is your responsibility to be familiar with these terms and conditions. The latest terms and conditions can be found on the Lightline Pilgrimages NA, LLC website http://www.lightlinena.com/.

#### APPLICABLE LAW, CHOICE OF FORUM AND SEVERABILITY

This agreement will be interpreted according to the laws of the State of Illinois, USA. Jurisdiction over any dispute arising out of, in connection with, or relating to this agreement and/or the transactions and relationships among the parties contemplated by this agreement shall be filed exclusively in state, local or federal courts in Chicago, Illinois. You agree to personal jurisdiction in the specified forum.

#### **MISCELLANEOUS**

If any portion of this agreement is determined by a court to be null and void, the remaining portions of this agreement shall nevertheless remain valid and binding upon the parties. You also agree that this agreement is intended to be as broad and inclusive as permitted under applicable law. You agree that if any portion of this agreement is found to be void or unenforceable, the remaining provisions shall remain in full force and effect.

#### MERGER

This agreement is the final, complete and exclusive statement of the parties' agreement on the matters contained in this agreement. It supersedes all previous negotiations and agreements.

I have read this entire agreement, and I am signing it freely. I understand that this is a legally binding contract. No other representations concerning the legal effect of this document have been made to me. My signature applies to all pages of this agreement.

Signature of Participant:

**Printed name:** 

Date:

#### **HEALTH & FITNESS:**

This pilgrimage involves a considerable amount of walking, although it is not a hiking expedition. Pilgrims will need to be able to get on and off a bus frequently, and, in the course of a day, walk one or two miles at a gentle pace, sometimes on uneven or hilly ground. Much of the terrain is not suited to walkers or strollers, or to people who depend on wheelchairs for mobility. By signing up for this pilgrimage, you are agreeing that you have noted this advice, and that you are fit enough to undertake the trip.