

# Following in Celtic Footsteps

*A Pilgrimage to Northern Britain  
for the Church of the Heavenly Rest, New York*

7 – 18 May, 2020



*Lightline Pilgrimages NA, LLC.,*

*- The official Pilgrimage partner for the Diocese of Jerusalem -*

1829 North Cleveland Ave, Unit B, Chicago, IL 60614-8015

Tel: (312) 622-6808    Email: [info@Lightlina.com](mailto:info@Lightlina.com)



*As a parish community, we are committed to searching for a deeper experience of God. Spiritual pilgrimage is an opportunity to explore the ancient traditions and places that continue to inform our faith today. Even though we will travel as a small group, what we encounter and experience has the potential to transform not only our lives, but the life of the entire community.*

*We at Heavenly Rest have a long history of connecting with the Celtic tradition; we are excited to journey together to Iona and throughout Scotland and Northumbria in hopes of deepening our ties to Celtic spirituality and opening ourselves up to a fuller experience of God's presence with us.*

*We hope you will join us.*

***TO SECURE PLACES ON THIS TOUR***

*Please return the enclosed booking form and paperwork with a \$500 per person deposit no later than 22nd December. The balance of the tour cost will be due by Saturday 29th February, 2020.*

## *Our itinerary*

### *Day 1 – Thursday 7 May*

We meet at JFK Airport during the afternoon for our overnight flight to Schiphol Airport in Amsterdam. Dinner will be served on board.



### *Day 2 – Friday 8 May*

Landing at Schiphol in the morning, we change planes for our short flight onwards to Glasgow, arriving late morning. During today we will visit Glasgow's cathedral, dedicated to the Celtic saint Kentigern, also known as Mungo, and its museum of religious art, before checking into our hotel, located in the heart of downtown Glasgow. Dinner will be provided tonight.



### *Day 3 – Saturday 9 May*

After breakfast we will start on our journey to Iona, heading first to the west coast city of Oban, where we will visit the Episcopal cathedral, and make a stop for lunch, before taking the first of two ferry crossings to the island of Mull. We will cross Mull, and catch the passenger ferry from Fionnphort to Iona, where our hotel is conveniently located close to the jetty. We will enjoy three nights here, with dinner provided each night.





***Day 4 and 5 – Sunday 10 and Monday 11 May***

We will enjoy two quiet days of retreat, prayer and exploration as we discover something of the history and beauty of this very special island that saw the beginning of the Celtic mission in Britain so many centuries ago. Our time will

include worship, silence and the chance to take part in a walking pilgrimage around the island.



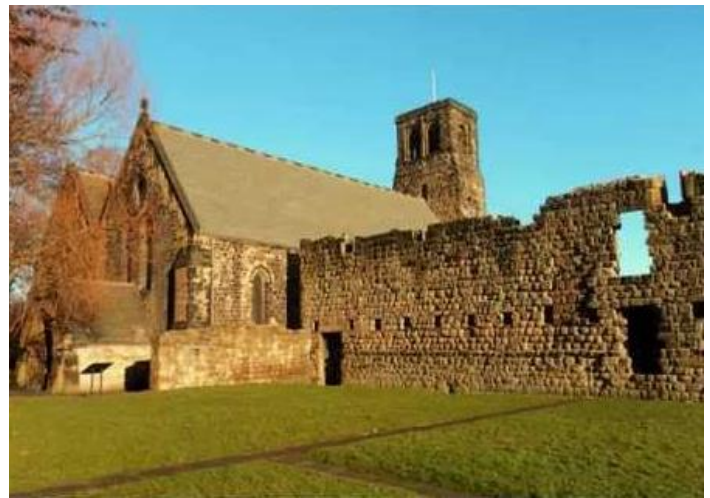
***Day 6 – Tuesday 12 May***

We leave Iona after breakfast, retracing our journey back to Oban, from where we head to Dunfermline, the former capital city of Scotland. If there are no delays with the ferry services, we will have a brief tour of Dunfermline, including a visit to its medieval abbey, now a working Church of Scotland parish.



### ***Day 7 – Wednesday 13 May***

After breakfast, we journey south, across the border into England, to spend most of today on Holy Island, also known as Lindisfarne. We will have the opportunity to celebrate the Eucharist in the medieval parish church, and learn a little more about the history of the Celtic church here, as well as having a good amount of free time to walk, pray and be silent. Late afternoon we will continue our journey south to the cathedral and university city of Durham, which will be our base for the rest of the pilgrimage.



### ***Day 8 – Thursday 14 May***

Today we will visit places associated with two saints associated with the Celtic church. In the morning we visit Jarrow, where the Venerable Bede spent almost all his life in prayer and study. Although not himself a Celt, it was his account of the history of this period that is the main source of information for our knowledge of this period. Late morning we will head west to the lovely market town of Hexham, where we will visit the abbey that was once the base of St Wilfrid. We will have a tour of the church, and enjoy free time to explore our surroundings before returning to Durham in time for dinner.





### **Day 9 – Friday 15 May**

Today we will learn of the end of the Celtic era of Christianity in Britain, as we visit Whitby, and learn of the Synod which took place there in 664. We will visit the ruins of the medieval abbey, set dramatically on cliffs overlooking the town, and also learn something of the ministry of the church in Whitby today. After the opportunity to have a classic British fish-and-chip lunch, we will visit the stunning medieval abbey ruins at Rievaulx, before returning to Durham in time for dinner.

### **Day 10 – Saturday 16 May**

This morning we will explore Durham Cathedral, with a guided tour of this extraordinary building which dominates the city. Built as the final resting place of St Cuthbert, the most beloved of the Northumbrian saints, we will celebrate a final pilgrim Eucharist here to mark



the completion of our journey. The afternoon will be free to have time to explore Durham's beautiful river banks or enjoy some shopping.

### **Day 11 – Sunday 17 May**

This morning we will join the local community at worship in Durham Cathedral at the Cathedral Eucharist, and, for those who wish it, also at Choral Evensong in the middle of the afternoon. In the evening there will be a final dinner to celebrate our time together on pilgrimage.

### **Day 12 – Monday 18 May**

After an early breakfast we will board a private bus for our transfer to Newcastle Airport, to start our journey back to New York via Amsterdam, landing in the late afternoon, ready to tell our friends of all we have

*Please note this complex touring programme may be subject to minor local amendments*

### **HEALTH & FITNESS:**

This pilgrimage involves a considerable amount of walking, although it is not a hiking expedition. **Pilgrims will need to be able to get on and off a bus frequently, and, in the course of a day, walk one or two miles at a gentle pace, sometimes on uneven or hilly ground.** Much of the terrain is not suited to walkers or strollers, or to people who depend on wheelchairs for mobility. **By signing up for this pilgrimage, you are agreeing that you have noted this advice, and that you are fit enough to undertake the trip.**



## **INCLUSIVE TOUR COST - \$4775**

*No hidden costs - All Lightline's tours are carefully priced to include all items necessary to complete the tour at the advertised price*

### ✓ **Flights from New York's JFK on KLM Dutch Airlines:**

KLM partners with Delta, and you can accrue Delta miles with these flights

Thu 07 May	KL642	New York JFK / Amsterdam	5:35pm	7.00am (8 May)
Fri 08 May	KL1473	Amsterdam/Glasgow	9.30am	10.00am
Mon 18 May	KL954	Newcastle/Amsterdam	9:30am	11:50am
Mon 18 May	KL645	Amsterdam/New York JFK	2.30pm	4.30pm

### ✓ **Accommodation at the following:**

**Glasgow**      *The Kimpton Blythswood Square*

**Iona**            *The Argyll Hotels*

**Dunfermline** *The Garvock House Hotel*

**Durham**        *The Marriott Royal County Hotel*

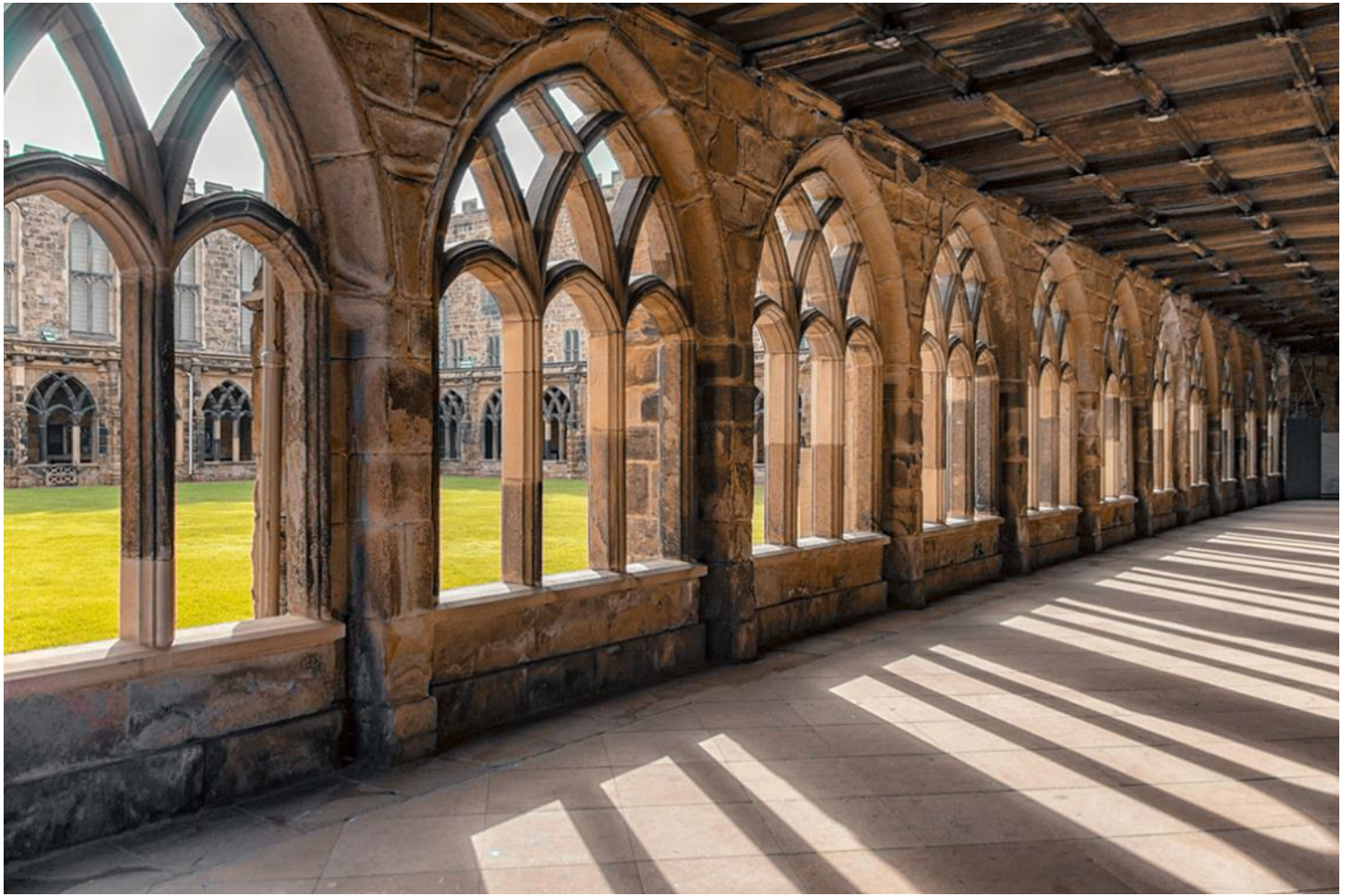
### ✓ **Board basis:** Breakfast and dinner throughout with the exception of dinners on days 7,8,9 & 10.

### ✓ **All entrance fees and local taxes**

### **The only items not included:**

Single room supplement - \$805, Suggested gratuities \$165, travel insurance, laundry, drinks, optional tours and any items of a personal nature.

*This pilgrimage is costed on £1 = \$1.30. Should the rate exceed \$1.32, we reserve the right to impose a surcharge.*



*This tour is operated by*  
***Lightline Pilgrimages NA, LLC.***  
1829 North Cleveland Ave, Unit B, Chicago, IL60614-8015  
Tel: (312) 622-6808 Email: [info@lightlinena.com](mailto:info@lightlinena.com)



# BOOKING FORM

To make a booking please complete in BLOCK CAPITALS and sign this Booking Form. Each pilgrim must sign the Terms and Conditions Form and the Waiver Form, and return all documents to:

***Lightline Pilgrimages NA, LLC.,***  
**1829 North Cleveland Ave, Unit B, Chicago, IL 60614-8015**  
 Tel: (312) 622 6808 Email: info@lightlina.com

**Following in Celtic Footsteps**  
**A Pilgrimage to Northern Britain for the**  
**Church of the Heavenly Rest, New York**  
**7 – 18 May, 2020**

**TOUR REF**  
**79632**

<b>Title</b>	<b>Given names as appears in your passport</b>			<b>Surname</b>		<b>Name by which you would like to be known</b>
<b>Gender M/F</b>	<b>Date of Birth mm/dd/yyyy</b>	<b>Nationality</b>	<b>Passport Number</b>	<b>Passport issue date mm/dd/yyyy</b>	<b>Passport expiry date mm/dd/yyyy</b>	
<b>KTN/TSA Number</b>			<b>Frequent Flyer Number</b>			<b>Seating Request</b>

<b>Title</b>	<b>Given names as appears in your passport</b>			<b>Surname</b>		<b>Name by which you would like to be known</b>
<b>Gender M/F</b>	<b>Date of Birth mm/dd/yyyy</b>	<b>Nationality</b>	<b>Passport Number</b>	<b>Passport issue date mm/dd/yyyy</b>	<b>Passport expiry date mm/dd/yyyy</b>	
<b>KTN/TSA Number</b>			<b>Frequent Flyer Number</b>			<b>Seating Request</b>

# LEAD PASSENGER DETAILS (All correspondence is sent to lead passenger)

Address:

Zip Code:

Tel (day) :

Tel (eve):

Tel (cell):

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Email:

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**ACCOMMODATION** (please tick (✓) appropriate box(s))

**SPECIAL DIETS ETC/REMARKS**

<input type="checkbox"/>	Twin/Double Bed Room
<input type="checkbox"/>	Shared Twin Room
<input type="checkbox"/>	Single Room (incurs a supplementary cost)

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**YOUR PAYMENT:**

**REMARKS:**

Deposit per person	<input type="text"/>	@ US\$ 500 =	<input type="text"/>
Total enclosed		=	<input type="text"/>

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By signing and submitting this booking form and non-refundable deposit you confirm that you and all of the travelers named on the booking form understand and are bound by Lightline Pilgrimages NA, LLC's terms and conditions, waiver of liability and assumption of risk and indemnity agreement ("waiver of liability"), and custom itineraries and invoices pertaining to the trip (collectively, "booking documents"). You all understand that each traveler must submit a signed waiver of liability by the date specified on the confirmation invoice to participate on the trip. We recommend that you submit the documents for yourself and each traveler at the time of booking by mail or email at the address below. You agree that you and all of the travelers named above have read and are bound by the booking documents whether or not you have signed them. You certify that you are not aware of any circumstances which are likely to lead to cancellation or the curtailment of the pilgrimage by any person. You confirm that you would like all correspondence sent to your address.

Signature \_\_\_\_\_ Date: \_\_\_\_\_

## Checklist to secure your booking:

- This form has all sections completed IN BLOCK CAPITALS and has been signed.
- Each pilgrim has signed and dated the Waiver Form.
- Each pilgrim has signed and dated the Terms & Conditions.
- Return all documents and your deposit check to:

**Lightline Pilgrimages NA, LLC.,**  
**1829 North Cleveland Ave, Unit B, Chicago, IL 60614-8015**  
Tel: (312) 622 6808 Email: [info@lightlina.com](mailto:info@lightlina.com)

If you wish to pay by card indicate this above under REMARKS and return all the documents to our office. We will send you an online form for payment.

### CHECK PAYMENTS

Pease make checks out to:

**"LIGHTLINE PILGRIMAGES NA, LLC,"**

### CREDIT CARD PAYMENTS



Please note credit card payments carry a 3.75% charge

**RELEASE AND WAIVER OF LIABILITY, ASSUMPTION OF RISK AND INDEMNITY AGREEMENT**

*Read this Agreement carefully as it is a legally binding contract. Both parents/legal guardian must sign for minors under 18 years of age.*

In consideration for my acceptance as a participant in the trip arranged for me by Lightline Pilgrimages NA, LLC ("Lightline Pilgrimages," "we," or "us"), and the services to be provided to me by Lightline Pilgrimages, I acknowledge and agree as follows:

**Responsibility:** I understand that Lightline Pilgrimages uses reasonable care in the selection of its suppliers, who to its knowledge are reputable and competent based on information that is reasonably available to it. I understand that Lightline Pilgrimages acts only as an intermediary for its suppliers and, as such, assumes no responsibility and cannot be held liable for any negligent or willful act or omission of any supplier, or of any other person or entity. A supplier's services are subject to the supplier's own terms and conditions and its local laws, regulations and treaties where applicable.

**Assumption of Risk:** I am voluntarily participating in this trip with the knowledge of the numerous risks and dangers involved, which include but are not limited to: accommodations, roads, trails, vehicles, boats or aircraft, or other means of conveyance which may not be maintained or operated to standards common in my country; dangers and risks inherent in the activities set forth in my itinerary; dangers and risks inherent in walking and hiking in outdoor settings (e.g., cultural sites, dirt and rocky paths and rural roads), including falling or tripping on uneven surfaces or debris; food-borne illnesses from eating local or other foods; emotional trauma; personal injury; disfigurement; temporary or permanent disability (including paralysis); death; acts of God and force majeure; the hazards of traveling in unsafe or politically unstable areas or under unsafe conditions; road blocks; civil disturbances, social or labor unrest, terrorist activities, and war; physical exertion for which I am not prepared; environmental conditions/hazards (e.g., slippery roads due to rain, mudslides); transportation failures or the failure of any transportation mechanism to arrive or depart timely or safely, whether by bus, van, car, bike, boat, horseback or other animal, by foot, or by any other conveyance; equipment failures or deficiencies; contact with wildlife, marine life, pests and insects, including bites and stings; accident or illness in remote or rural places without access to medical facilities, transportation, or means of evacuation and assistance; the adequacy of medical attention; medical or dietary restrictions; mechanical or construction failures or difficulties; diseases, epidemics or the threat thereof; stolen, lost or misplaced luggage or property; theft or break-ins into vehicles, lodging or elsewhere; local laws; climactic conditions; abnormal conditions or developments; or any other actions, omissions, or conditions outside of our control that are not specified in this agreement.

**I expressly agree to be responsible for my own welfare and fully assume all of the above risks, as well as all other risks set forth in this agreement, both known and unknown, voluntarily and knowingly, to the fullest extent permitted by law.**

**Waiver of Liability, Release, Indemnification, and Covenant Not to Sue:** To the fullest extent permitted by law, I on behalf of myself, my heirs, legal and personal representatives, next of kin, including my spouse, successors and assigns (collectively, "Releasers") expressly **RELEASE, WAIVE, FOREVER DISCHARGE AND COVENANT NOT TO SUE** Lightline Pilgrimages NA, LLC, its owners, officers, employees, managers, shareholders, affiliates, agents, representatives, officers, directors, volunteers, successors and assigns (collectively, "Releasees"), from and against any and all liability, claims, causes of action, demands, costs, damages, losses or suits of any and every kind which I now have or may later have against Releasees arising out of, relating to, or in connection with the travel services arranged through or provided by Lightline Pilgrimages NA, LLC, whether arising from Releasees' negligence or otherwise. I further agree that if any such cause of action is brought against Releasee(s) and I am found responsible for injury or damages to any person, including myself, as a consequence of my own actions or inactions, I shall fully **DEFEND, INDEMNIFY, AND HOLD HARMLESS** Releasee(s) in that cause of action.

**I AGREE THAT THE TERMS OF THIS AGREEMENT SHALL SERVE AS A COMPLETE RELEASE AND EXPRESS ASSUMPTION OF RISK** for myself, all members of my family and all minors traveling with me, my and their heirs, next of kin, successors, assigns, and legal and personal representatives. It is my intention to fully assume all risks associated with this trip and to release Lightline Pilgrimages from any and all liability to the maximum extent permitted by law.

**APPLICABLE LAW, CHOICE OF FORUM AND SEVERABILITY:** This agreement will be interpreted according to the laws of the State of Illinois, USA. Jurisdiction over any dispute arising out of, in connection with, or relating to this agreement and/or the transactions and relationships among the parties contemplated by this agreement shall be filed exclusively in state, local or federal courts in Chicago, Illinois. You agree to personal jurisdiction in the specified forum.

**KNOWING AND VOLUNTARY EXECUTION:** By signing this RELEASE AND WAIVER OF LIABILITY, ASSUMPTION OF RISK AND INDEMNITY AGREEMENT, I certify that I have read this agreement, fully understand all of its terms, understand that I have given up substantial rights by signing it, and voluntarily agree to be bound by its terms. My signature applies to all pages of this agreement. These representations are true whether I am signing on my own behalf or on behalf a minor.

I understand that in calculating the cost of the trip, Lightline Pilgrimages NA, LLC has relied on my consent to these terms and their enforceability. Without this agreement, the trip cost would have been higher or, alternatively, Lightline Pilgrimages would not be able to offer these services.

I agree that execution of a facsimile counterpart or electronic transmission of this agreement shall be deemed execution of the original agreement. I agree that facsimile or electronic transmission of an executed copy of this agreement shall constitute acceptance of this agreement.

\_\_\_\_\_  
Signature of Participant

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Name

**Lightline Pilgrimages NA, LLC.,**  
**1829 North Cleveland Ave, Unit B, Chicago, IL 60614-8015**

**TERMS AND CONDITIONS FOR YOUR LIGHTLINE PILGRIMAGES TRIP**

***Read this agreement thoroughly and carefully before booking a trip with us. It is a legally binding contract.***

The terms and conditions set forth in this agreement (“Terms and Conditions” or “agreement”) constitute the entire understanding and agreement between you the trip participant (“Participant” or “You”) and Lightline Pilgrimages NA, LLC (“Lightline Pilgrimages,” “we,” or “us”) with respect to any and all bookings, tours or transactions made with Lightline Pilgrimages NA. By signing this agreement, you accept all of the terms in this agreement and direct us to perform services on your behalf. All trips that we offer are subject to these terms and conditions, our waiver of liability and assumption of risk and indemnity agreement, and the custom itineraries and invoices pertaining to the trip.

**BOOKING AND PAYMENT**

When you make your booking, you must sign this agreement on behalf of yourself and all persons named in your booking, submit a completed booking form, and pay a **non-refundable deposit of \$500 per person**. If a booking is made within 12 weeks of departure, the full amount of the tour must be sent along with the completed booking form and signed Terms and Conditions. **The balance of the amount is payable by the deadline in your custom invoice.** A booking is not accepted until we provide written confirmation. The booking is accepted on the date shown on the written confirmation. If a booking is not accepted, we will notify you in writing and refund the deposit. **Medical insurance is not included in the trip price but is a condition of booking.**

**Group booking** - If you are booking a group trip (“group trip”), you will be our single point of contact for the tour arrangements (“group leader” or “you”). You will be responsible for making the group’s travel arrangements with us, including coordinating, collecting and submitting all required payments and documentation. Your responsibilities include providing a copy of these terms and conditions to all travelers in your group and collecting and submitting to us a signed liability waiver for each traveler in your group.

If you are participating in a group trip, you must direct all booking inquiries, including change and cancellation requests, to your group leader.

**ROOM SHARING ARRANGEMENTS**

All prices are quoted on the basis of two persons to a room. Single room accommodation is limited and may not always be available. If you are traveling alone but wish to share, notify us at booking and we shall endeavor to find a suitable traveling companion. If we are unable to find someone, we will allocate you a single room and charge you only half the applicable single room supplement stated in the brochure. In this instance, a separate invoice will be issued 14 days before departure with the single room supplement fee.

**RESPONSIBILITY**

Lightline Pilgrimages takes reasonable care in selecting competent, reliable and qualified suppliers based on information that is reasonably available to us. That said, Lightline Pilgrimages acts only as an intermediary for the various independent suppliers that provide lodging, meals, transportation, sightseeing, activities or other goods and services connected with your tour (“Supplier” or “Suppliers”). You acknowledge that you are aware and clearly understand that these Suppliers are independent contractors, are not managed by Lightline Pilgrimages, and are not agents or employees of Lightline Pilgrimages. A Supplier’s services are subject to the Supplier’s own terms and conditions and any applicable local laws, regulations and treaties of the relevant country. Any flight scheduled or otherwise forming part of the arrangements will be subject to the Conditions of Carriage of that airline. Some of these will limit or even exclude liability and conditions are the subject of international agreements between countries. Lightline Pilgrimages will not provide any refund for a Supplier’s delay, cancellation, overbooking, or strike.

**TRIP MINIMUM REQUIREMENTS**

Unless specified otherwise, the minimum number of persons required for most tours to take place is 15 persons. If this is not achieved, we reserve the right to continue to operate (with Driver/Guide), or to cancel the tour no later than 4 weeks prior to departure. If we cancel under this paragraph, all monies paid to us for the tour will be refunded.

**CANCELLATION POLICY**

To cancel your booking, you must submit your request to us in writing by email at [info@lightlinena.com](mailto:info@lightlinena.com) with “Cancellation” in the subject line or postal mail at Lightline Pilgrimages NA, LLC, 1829 North Cleveland Ave, Unit B, Chicago, IL 60614-8015 USA. Cancellation fees will be applied per person according to the following schedule, based on the date we receive your written notification, not when you send it or notify us by phone:

<b>PERIOD</b>	<b>CANCELLATION FEE (% of Total Trip Cost)</b>
Over 90 days before departure	Deposit Only
90-45	75%
Within 45 days of departure	100%

NOTE: If the reason for cancellation is covered under the terms of your insurance policy, consult with your insurance provider to see if you can reclaim these cancellation charges, less excesses and insurance premiums.

No refunds will be provided for any unused portion of a tour once the tour begins, including if you leave a tour for any reason, miss the tour's departure date, or have to be removed from a tour. There are no exceptions to this cancellation policy, including for reasons related to weather, terrorism, civil strife, personal, family or medical emergencies or any other circumstances beyond our control. **For this reason, you strongly recommend that all Participants purchase trip cancellation and interruption insurance prior to travel.**

***Group travelers must submit any cancellation requests to their Group Leaders***

#### **CHANGES WE MAKE AND FLEXIBILITY**

We plan our trips many months and sometimes years in advance. Sometimes, although not often, we have to change or cancel portions of the itinerary, lodging and other details of a trip. As such, we cannot guarantee that every part of the itinerary advertised in the brochure will be followed or that the duration of each visit along the route will be as advised. While we strive to operate all tours as advertised, we reserve the right to modify or cancel any flight, schedule, accommodation or other details of your trip at any time and without notice except as provided in this section. Most changes are minor, but where they are significant, we will inform you of an existing changes when you book, or if you have already booked, prior to your departure provided that we have sufficient time to do so. You then have the following choices:

- a. Accept the changed arrangements as notified to you,
- b. Purchase another available tour from us, or
- c. Cancel your tour. If in these particular circumstances you cancel, all monies paid to us will be refunded to you less any non-refundable deposits.

In the event that the significant change is our cancellation of the tour, we will return to you all money that you have paid us or will offer you an alternative available tour to purchase of comparable standard.

#### **CHANGE REQUESTS THAT YOU MAKE**

To change your booking, you must submit your request to us in writing by email at [info@lightlinena.com](mailto:info@lightlinena.com) with "Change Request" in the subject line or postal mail at Lightline Pilgrimages NA, LLC, 1829 North Cleveland Ave, Unit B, Chicago, IL 60614-8015 USA. If you request to change your tour dates or alter your itinerary after we confirm your booking, we will do our best to accommodate your request. If we are able to make such changes, a change fee will be imposed. The type and scope of change dictates the amount of the change fee. Our outside suppliers, including hotels, often impose additional fees or penalties for changes and cancellations. These are included in the change fee and can be substantial.

We will forward any alteration that you request after your tour has commenced to our independent suppliers. We will work with our suppliers to try and accommodate reasonable requests but cannot guarantee that any changes will be possible after your tour has commenced. Changes while a tour is in progress can cause severe complications and are often not possible.

In the event you request a change, you will be liable for any cancellation charges and change fees that may be levied for the booking of revised arrangements and for all costs associated with the arrangements themselves.

***Group travelers must submit any change request to their group leaders.***

#### **FORCE MAJEURE**

Lightline Pilgrimages will not be deemed in breach of this agreement or otherwise liable to you, by reason of delay in performance or nonperformance of any of its obligations under this agreement to the extent that any such delay or nonperformance is due to any Force Majeure. "Force Majeure" means any circumstances beyond our reasonable control, including without limitation acts of God, terrorist activities, insurrection, explosion, flood, tempest, forceful wind, fire or accident, war or threat of war declared or undeclared, sabotage, civil disturbance, labor strikes, requisition, sickness, quarantine, government intervention, weather conditions, and unforeseen circumstances. If we and any of our suppliers are affected by Force Majeure, we and our suppliers shall be entitled to, and may in our sole discretion, vary or cancel any itinerary or arrangement in relation to the tour. Regarding civil unrest, once we have investigated the prevailing situation, as we deem fit, it shall remain in our sole and absolute discretion whether to proceed with the tour.

#### **TRIP PRICE ADJUSTMENTS**

The prices quoted for these tours are based on known costs and exchange rates when tours are planned. We reserve the right to levy a surcharge in the event of any material variation in such costs and rates such as transportation costs and fuel; dues, taxes or fees; or exchange rates applied to particular purchases. Even in such cases, we will absorb an amount equivalent to 2% of the tour price (excluding insurance premiums and any amendment charges). Only amounts in excess of this 2% will be surcharged. If this means paying more than 10% of the tour price, you will be entitled to cancel the tour with a full refund of all monies paid. Should you decide to cancel because of this, you must do so within 14 days from the issue date printed on the invoice that contains the surcharge, otherwise your cancellation will be subject to our cancellation policy and fees.

Since we have to absorb increased costs equivalent to 2% of the tour price, there will be no reduction in the price of the tour in the event of a favorable variation in costs or exchange rates. Prices will not be increased within 14 days of departure.

#### **LOST/DAMAGED LUGGAGE**

You are responsible for your baggage and personal effects throughout the tour. It is important that you keep track of your belongings while traveling just as you would at home. All costs incurred for lost, misplaced, damaged or delayed baggage are at the owner's expense. Any valuable items should be insured accordingly.

## **NO REFUNDS FOR PERSONAL EXPENSES**

You will not be reimbursed for any personal expenses such as airfare, hotel or other travel expenses due to changes in itineraries or tour cancellations.

## **COMPLAINT PROCEDURE**

If you have a complaint during your tour, you must promptly report it to either your tour leader or our local representative, so that action can be taken to remedy the problem. Failure to do so while you are on the tour will extinguish or reduce your ability to claim any compensation from Lightline Pilgrimages, in the event that prompt reporting would have allowed us to fully or partially resolve the complaint at that time. Further, if you attempt to address the issue on your own without using this notice procedure, you assume responsibility for any added costs you may incur and forfeit and potential refunds. If you are not satisfied after using this notice procedure, you must submit your complaint in writing to us within 30 days of the tour's end date. Any complaints received after this date will not be accepted.

## **PASSPORTS AND VISAS**

You are responsible for ensuring that all necessary travel documents are valid and effective and in your possession for the entire tour. Passports are required for all citizens traveling abroad and should be valid for at least **seven (7) months** after your date of return. **It is important that the first name and surname on the air ticket matches those on the passport, otherwise the passenger may not be able to travel and any applicable travel insurance may be ineffective.** We suggest you apply for or renew a passport early. Other required documents may include visas, permits, and vaccination certificates. You assume complete and full responsibility for checking and verifying any and all passport, visa, vaccination, or other entry requirements. You are also solely responsible for any adverse consequences resulting from incomplete or defective documentation.

Holders of passports other than U.S., British or Irish should contact Lightline Pilgrimages for advice on whether or not a Visa is required. Other nationals should ensure they comply with formalities.

For information concerning possible dangers at an international destination, contact the government office in your country that is responsible for issuing travel advisories. In the U.S., contact the Travel Advisory Section of the U.S. State Department, 1-888-407-4747, <http://www.travel.state.gov/>. U.S. citizens may register for the U.S. government's Smart Traveler Enrollment Program, a free service, at <https://step.state.gov/step/>.

While we may provide information or advice on matters such as visas, vaccinations, climate, clothing, baggage, and special equipment in good faith as a courtesy to you, we are not responsible for any errors or omissions as to the information provided.

## **TRAVEL INSURANCE/PROTECTION**

The tour price does not include travel insurance. All Participants are required to have medical insurance to cover any medical problems that might rise abroad, including serious illness and repatriation costs in the event of death. We strongly recommend that you purchase comprehensive travel insurance, covering trip interruption and cancellation, baggage and other expenses which might arise as a result of loss, damage, injury, delay or inconvenience occurring to you.

## **PRE-DEPARTURE DOCUMENTATION**

It is important that you carefully read all trip-related documents that you receive from us as soon as you receive them. It is your responsibility to contact us if any information is incorrect. We cannot accept any liability if you do not notify us of any inaccuracies within seven (7) days of receipt. All Participants must sign this agreement and our release and waiver of liability and assumption of risk and indemnity agreement in order to participate in our trips. Both parents and/or the legal guardian must sign for minor Participants under 18 years of age. If you fail to submit these and other necessary documentation prior to departure, we reserve the right to treat your booking as cancelled by you and impose the cancellation fees described in this agreement.

## **TOUR DEPARTURE DATE**

It is your responsibility to be ready to embark on the tour as specified in the itinerary. We are not responsible for any losses due to cancelled or missed flights, changed flight itineraries, late arrivals, or early departures.

## **COMPLIANCE WITH LOCAL LAWS AND TOUR ETIQUETTE**

You must strictly comply with all local laws, respect local customs and culture, accurately assess your abilities, respect other trip members' privacy, and follow the suggestions and advice of any assigned guide. The decision of the local guide or local supplier is final on all matters that may threaten the safety or interfere with the well-being of others. During the tour, Lightline Pilgrimages or the local guide/supplier has the right in its sole discretion to remove anyone who it determines to detract from others' enjoyment of the tour.

## **LIMITATION OF REMEDIES**

To the maximum extent permitted under applicable law, Lightline Pilgrimages NA, LLC shall not be liable for any special, consequential, indirect, incidental or other damages arising out of or in any way connected to this agreement, including lost profits, whether such damages arise in contract, negligence, tort, under statute, in equity, at law, or otherwise, even if Lightline Pilgrimages NA, LLC has been advised of the possibility of such damages. You expressly waive any right you may have to recover such damages. Lightline Pilgrimages NA, LLC's maximum liability in the event of default will be limited to the amount paid to Lightline Pilgrimages NA, LLC's for its services.

## **SEVERABILITY**

If any provision of this agreement shall be unenforceable or invalid under any applicable law, such unenforceability or invalidity shall not render the agreement unenforceable or invalid as a whole. Such unenforceable provision will be replaced with one that is valid and enforceable and which achieves, to the extent possible, the original objectives and intent of the original provisions.

**SUCCESSORS AND ASSIGNS**

This agreement shall inure to the benefit of and be binding upon Lightline Pilgrimages NA, LLC and the Participant and their respective heirs, legal and personal representatives, successors and assigns.

**UPDATING OF TERMS AND CONDITIONS**

Lightline Pilgrimages reserves the right to update and/or alter these terms and conditions at any time. It is your responsibility to be familiar with these terms and conditions. The latest terms and conditions can be found on the Lightline Pilgrimages NA, LLC website <http://www.lightlina.com/>.

**APPLICABLE LAW, CHOICE OF FORUM AND SEVERABILITY**

This agreement will be interpreted according to the laws of the State of Illinois, USA. Jurisdiction over any dispute arising out of, in connection with, or relating to this agreement and/or the transactions and relationships among the parties contemplated by this agreement shall be filed exclusively in state, local or federal courts in Chicago, Illinois. You agree to personal jurisdiction in the specified forum.

**MISCELLANEOUS**

If any portion of this agreement is determined by a court to be null and void, the remaining portions of this agreement shall nevertheless remain valid and binding upon the parties. You also agree that this agreement is intended to be as broad and inclusive as permitted under applicable law. You agree that if any portion of this agreement is found to be void or unenforceable, the remaining provisions shall remain in full force and effect.

**MERGER**

This agreement is the final, complete and exclusive statement of the parties' agreement on the matters contained in this agreement. It supersedes all previous negotiations and agreements.

I have read this entire agreement, and I am signing it freely. I understand that this is a legally binding contract. No other representations concerning the legal effect of this document have been made to me. My signature applies to all pages of this agreement.

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_