

# "Come and See"

A PILGRIMAGE FOLLOWING THE FOOTSTEPS OF JESUS



**FEBRUARY 28 - MARCH 11, 2023**

Led by the Rev. Canon Bill Osborne  
Rector of St. Stephen's Episcopal Church, Spokane



**LIGHTLINE PILGRIMAGES** | **NORTH AMERICA**

1829 N Cleveland Ave., Unit B, Chicago, IL 60614-8015

Tel: 830-PILGRIM (830-745 4746) | email: [info@lightlinena.com](mailto:info@lightlinena.com)



*The season of Lent is a time for us to journey deeper into the heart of God. I invite you to begin your Lenten journey next year on a pilgrimage to the Holy Land, to walk where Jesus walked and to experience the land that formed him and the disciples, so that we might become more deeply formed as disciples ourselves.*

*It has been said that tourists visit a holy space and ask questions, while a pilgrim allows the holy place to ask the questions. As pilgrims rather than tourists, our days will be marked by prayer and reflection, letting each experience transform us. We will sing and pray together, letting the stories of scripture come alive as we celebrate the Eucharist. And we will hear the experiences of the "living stones" – the descendants of the original Christian community who live as a small minority in a Jewish and Muslim majority culture, and who will share with us their first-hand experience of the reality of the Palestine/Israel conflict.*

*We will be supported as we travel by Lightline Pilgrimages, a Christian tour company that is the "preferred partner" of the Diocese of Jerusalem, and that has a long history of leading groups from parishes and dioceses from the Episcopal Church and the Anglican Communion. We will be staying entirely in Christian-run pilgrim houses, and we will be accompanied by Christian guides and bus drivers who live in the Holy Land. We will visit Jesus' birthplace in Bethlehem, the region around the Sea of Galilee where Jesus grew up and ministered, and the Holy City of Jerusalem, where we will walk the Way of the Cross to the Church of the Holy Sepulchre, where Jesus was crucified and buried.*

*Join me next Lent on this incredible and life-changing journey. I hope that you will return from your pilgrimage with deeper insight into the roots of our faith and with greater understanding of what it means to be followers of Jesus in the communities in which we live.*

*Yours in Christ,*

*Bill +*

## TO SECURE YOUR PLACES ON THIS PILGRIMAGE

### **COST \$5195 (SINGLE ROOM SUPPLEMENT \$795)**

*Space on the tour is limited, and early booking is strongly advised. To reserve a place, please complete and send the enclosed booking form together with a **deposit of \$500** per person. (Online booking & payment is also available. Go to **[lightlinena.com](http://lightlinena.com)** and find your pilgrimage under **Upcoming Pilgrimages**.)*

*Bookings with initial deposit payment must be received by **Friday, September 2nd**, and full payment by **Friday, December 9th**.*



# Itinerary

## DAY 1: TUESDAY, FEBRUARY 28

We meet in the afternoon at Spokane Airport to fly to San Francisco, where we change planes before our early evening flight to Tel Aviv. Dinner will be served on board the plane, and we hope to be able to sleep well before our landing in Israel the next day.

## DAY 2: WEDNESDAY, MARCH 1

We land in Tel Aviv the following evening, where we will be met by our guide and driver, who will take us to our beautiful pilgrim guest house on the north shore of the Sea of Galilee, which will be our home for the next three nights.



## DAY 3: THURSDAY, MARCH 2

Today we will devote ourselves to the events of Jesus' ministry of healing and teaching around the home he chose in Capernaum, on the Sea of Galilee. We will visit Capernaum itself, as well as sites associated with the Beatitudes, the commissioning of Peter, and the feeding of the Five Thousand. We will go out in a boat on the lake, and we will visit the newly-excavated First Century synagogue in Magdala, the home town of 'the apostle to the apostles', Mary Magdalene.



## DAY 4: FRIDAY, MARCH 3

Our morning begins with a visit to the town in which the Good News began—Nazareth, where Mary met the archangel Gabriel. We will celebrate the Eucharist in the Episcopal parish, and see its work 'made flesh' at the remarkable High School run by the Diocese of Jerusalem. After a break for lunch, we will stop at Cana in Galilee, where Jesus performed his first 'sign', before closing our day at Mount Tabor, believed by many to be the site of the Transfiguration. Return to our lakeside hotel in good time to freshen up before dinner. Overnight stay by the Sea of Galilee.







#### **DAY 5: SATURDAY, MARCH 4**

Leaving the beauty and tranquility of the Galilee, we will journey through the heart of the West Bank to the major Palestinian city of Nablus. We will see the work of St Luke's Episcopal Hospital, providing significant specialist medical care in the heart of the city, and visit Jacob's Well, which was already a place of pilgrimage in the time of Jesus. After lunch we come to the Jordan River to renew our Baptismal Covenant, before arriving into the 'little town' of Bethlehem, situated behind the 27 foot high Separation Wall, where we will sleep for the next two nights.

#### **DAY 6: SUNDAY, MARCH 5**

After breakfast we drive the short distance to Jerusalem to worship at St George's Episcopal Cathedral with our sister and brother Episcopalians. After the service we return to Bethlehem to visit the Shepherds Fields and the Church of the Nativity, stopping for lunch at the delightful Tent restaurant in Beit Sahour.



#### **DAY 7: MONDAY, MARCH 6**

Our morning begins with a visit to the city of Hebron, one of the most important Palestinian cities in the southern West Bank. Here we will visit the Tombs of the Patriarchs, and get a clear sense of the impact of the Occupation on the life of this historic place. Returning to Bethlehem we will visit the St Vincent Crèche, where we can see love expressed in action at what is the only Christian orphanage in the Palestinian territories. After lunch we will visit Bethany before descending the Mount of Olives visiting the churches which celebrate Jesus' triumphal entry on Palm Sunday, the giving of the Lord's Prayer and Jesus weeping over Jerusalem. Finally we come to the Garden of Gethsemane and the Church of the Agony, where we recall Jesus' betrayal and arrest. From here we make our way to our hotel in the Christian Quarter of the Old City, which will be our home for the remainder of our pilgrimage.





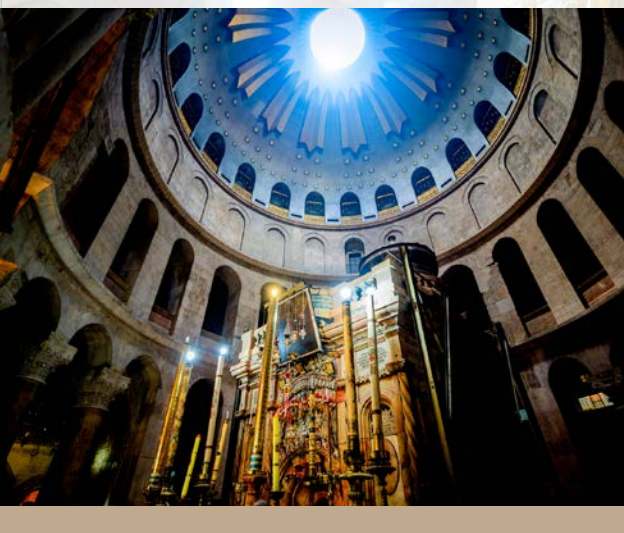


#### **DAY 8: TUESDAY, MARCH 7**

Our day starts with a visit to the Western Wall, the holiest site in the world for Jews. From here we ascend to Mount Zion, to visit and pray in the Abbey of the Dormition, the room associated with the Last Supper and the Day of Pentecost. Our morning closes at the church of St Peter in Gallicantu, built on what is believed to be the High Priest's palace, in which Jesus was imprisoned on the last night of his life. After lunch we visit the synagogue of the Hadassah Hospital, to see its breathtaking windows by Marc Chagall that depict the twelve sons of Jacob. We also visit nearby Ein Karem, the birthplace of John the Baptist, where we can sing 'Magnificat' in the place where Mary first sang her great hymn of thanksgiving. Our day will finish with a visit to the Israel Museum, to see a remarkable model of Jerusalem at the time of Christ, and the Shrine of the Book, which tells the story of the Dead Sea Scrolls.

#### **DAY 9: WEDNESDAY, MARCH 8**

This morning we drive down to the Jordan Valley, heading south to the hilltop fortress of Masada, the great fortified palace built by Herod the Great, and site of the famous siege in 74CE. After a thorough tour of this remarkable site, we visit Qumran, where the Dead Sea Scrolls were discovered. After a break for lunch, we will have the chance to float in the unique, mineral-laden waters of the Dead Sea, before returning to our hotel.



#### **DAY 10: THURSDAY, MARCH 9**

We make an early start this morning in the hope of being allowed to ascend the Temple Mount, to get a close look at the Dome of the Rock and the Al Aqsa Mosque. From here we come to St Anne's church and the pools of Bethesda, after which we make our way to the Ecce Homo Convent, and after celebrating the Eucharist, we will make our way prayerfully along the Via Dolorosa, until we come to the Church of the Holy Sepulchre, and remember Christ's death and burial. After lunch, for those who wish, there will be an optional visit to the Yad Vashem Holocaust Memorial.



#### **DAY 11: FRIDAY, MARCH 10**

On this, our final day in the Holy Land, we will visit one of the sites associated with biblical Emmaus, the village of Abu Ghosh, where we will pray together as pilgrims one last time. From here, like the two disciples who encountered the risen Christ, we will return to Jerusalem, to enjoy the rest of the day as free time to revisit favorite sites, pray, shop or just rest. Lunch will not be provided today. In the late afternoon we leave Jerusalem to visit Jaffa, set on the shores of the Mediterranean. Here we will have a final dinner before heading to the airport for our late night flight back to the United States.



#### **DAY 12: SATURDAY, MARCH 11**

We land in San Francisco in the early morning, and after clearing immigration and Customs formalities catch our connecting flight back to Spokane, where we land mid-afternoon, ready to share with our family and friends all we have seen and learned in the Land of the Holy One.



*Please note this complex touring program may be subject to minor local amendments.*





# "Come and See"

## A PILGRIMAGE FOLLOWING THE FOOTSTEPS OF JESUS

PILGRIMAGE INCLUSIVE TOUR COST - \$5195 (SINGLE ROOM SUPPLEMENT \$795)

**+ Scheduled flights from Spokane to Tel Aviv on United Airlines:**

<b>DEPARTURE</b>	February 28	UA5606	Spokane / San Francisco	3.07 pm	5.31 pm
		UA954	San Francisco / Tel Aviv	7.45 pm	7.35 pm (March 1)
<b>RETURN</b>	March 11	UA955	Tel Aviv / San Francisco	12.55 am	6.00 am
		UA5243	San Francisco / Spokane	1.10 pm	3.25 pm

*(Please note the above flights and times are subject to change.)*

**+ All airport departure & passenger taxes** (US & Israel).

**+ En Suite accommodation at Christian pilgrim hotels & guest houses**

Galilee - Pilgerhaus (*Benedictine guest house by the Sea of Galilee*)

Bethlehem - Sunrise (*A recently opened hotel a short walk from Manger Square*)

Jerusalem - Gloria Hotel (*Situated within the Old City, by Jaffa Gate*)

**+ Full board throughout** (*breakfast, lunch & dinner daily*).

**+ All entrance fees and local government taxes.**

**+ State licensed English speaking guides throughout the tour.**

**+ All touring in modern air-conditioned tour buses.**

***Absolutely no hidden costs. The only items NOT included in the tour price are:***

Single Room supplement \$795, Travel Insurance (*we suggest Allianz Global Assistance*)

Any items of a personal nature.

### HEALTH & FITNESS:

This pilgrimage involves a considerable amount of walking, although it is not a hiking expedition. Pilgrims will need to be able to get on and off a bus frequently, and, in the course of a day, walk one or two miles at a gentle pace, sometimes on uneven or hilly ground. Much of the terrain is not suited to walkers or strollers, or to people who depend on wheelchairs for mobility. By signing up for this pilgrimage, you are agreeing that you have noted this advice, and that you are fit enough to undertake the trip.



LIGHTLINE PILGRIMAGES | NORTH  
AMERICA

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## "COME AND SEE"

A Pilgrimage Following the Footsteps of Jesus

**February 28 - March 11, 2023**

Led by by the Rev Canon Bill Osborne of St Stephen's Episcopal Church, Spokane **Tour Ref: 83634**

*\*Online booking & payment is also available. Go to [lightlinena.com](http://lightlinena.com) and find your pilgrimage under Upcoming Pilgrimages.*

## BOOKING FORM

To make a booking please complete in **BLOCK CAPITALS** and sign this Booking Form. **Each pilgrim** must sign the Terms and Conditions Form and the Waiver Form, and return all documents to:

### LightLine Pilgrimages

1829 N Cleveland Ave., Unit B | Chicago, IL 60614-8015 | Tel: 830-PILGRIM (830-745 4746) | [info@lightlinena.com](mailto:info@lightlinena.com)

### LEAD PASSENGER

Title	Given names as appears on passport	Last Name	Name known by

Gender	Date of Birth	Nationality	Passport Number	Passport Issue Date	Passport Expiration Date
	mm/dd/yyyy		mm/dd/yyyy	mm/dd/yyyy	mm/dd/yyyy

KTN   TSA Number	Frequent Flyer Number	Seating Request

### SECOND PASSENGER

Title	Given names as appears on passport	Last Name	Name known by

Gender	Date of Birth	Nationality	Passport Number	Passport Issue Date	Passport Expiration Date
	mm/dd/yyyy		mm/dd/yyyy	mm/dd/yyyy	mm/dd/yyyy

KTN   TSA Number	Frequent Flyer Number	Seating Request



## BOOKING FORM *(Continued from previous page)*

Address		
City	State	Zip Code
Cell Phone	Other Phone	Email

### ACCOMMODATIONS *(Please select appropriate box)*

<input type="checkbox"/>	Twin   Double Bed Room	Remarks   Special Diets etc.
<input type="checkbox"/>	Shared Twin Room	
<input type="checkbox"/>	Single Room <i>(incurs a supplementary cost)</i>	

#### ☐ CHECK PAYMENT

Check box to pay by check. Make check payable to:  
**Lightline Pilgrimages NA LLC.**

Deposit per person		@ US \$500 =	
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#### ☐ CREDIT CARD PAYMENT



Check box to pay by credit card. **DO NOT** put your credit card information here. Lightline will send you a secure email payment invoice to pay using your credit card.

Deposit per person		@ US \$500 =	
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By signing and submitting this booking form and non-refundable deposit you confirm that you and all of the travelers named on the booking form understand and are bound by Lightline Pilgrimages NA, LLC's terms and conditions, waiver of liability and assumption of risk and indemnity agreement ("waiver of liability"), and custom itineraries and invoices pertaining to the trip (collectively, "booking documents"). You all understand that each traveler must submit a signed waiver of liability by the date specified on the confirmation invoice to participate on the trip. We recommend that you submit the documents for yourself and each traveler at the time of booking by mail or email at the address below. You agree that you and all of the travelers named above have read and are bound by the booking documents whether or not you have signed them. You certify that you are not aware of any circumstances which are likely to lead to cancellation or the curtailment of the pilgrimage by any person. You confirm that you would like all correspondence sent to your address.

Signature of participant:	Date:
Signature of participant:	Date:

**\*PLEASE CONTINUE onto pages 11-12 to read and sign the Acceptance of Waiver.**





*Each pilgrim must sign a copy of this document and return to Lightline NA.*

#### RELEASE AND WAIVER OF LIABILITY, ASSUMPTION OF RISK AND INDEMNITY AGREEMENT

**Read this Agreement carefully as it is a legally binding contract. Both parents/legal guardian must sign for minors under 18 years of age.**

In consideration for my acceptance as a participant in the trip arranged for me by Lightline Pilgrimages NA, LLC ("Lightline Pilgrimages," "we," or "us"), and the services to be provided to me by Lightline Pilgrimages, I acknowledge and agree as follows:

**Responsibility:** I understand that Lightline Pilgrimages NA LLC uses reasonable care in the selection of its suppliers, who to its knowledge are reputable and competent based on information that is reasonably available to it. I understand that Lightline Pilgrimages NA LLC acts only as an intermediary for its suppliers and, as such, assumes no responsibility and cannot be held liable for any negligent or willful act or omission of any supplier, or of any other person or entity. A supplier's services are subject to the supplier's own terms and conditions and its local laws, regulations and treaties where applicable.

**Assumption of Risk:** I am voluntarily participating in this trip with the knowledge of the numerous risks and dangers involved, which include but are not limited to: accommodations, roads, trails, vehicles, boats or aircraft, or other means of conveyance which may not be maintained or operated to standards common in my country; dangers and risks inherent in the activities set forth in my itinerary; dangers and risks inherent in walking and hiking in outdoor settings (e.g., cultural sites, dirt and rocky paths and rural roads), including falling or tripping on uneven surfaces or debris; food-borne illnesses from eating local or other foods; emotional trauma; personal injury; disfigurement; temporary or permanent disability (including paralysis); death; acts of God and force majeure; the hazards of traveling in unsafe or politically unstable areas or under unsafe conditions; road blocks; civil disturbances, social or labor unrest, terrorist activities, and war; physical exertion for which I am not prepared; environmental conditions/hazards (e.g., slippery roads due to rain, mudslides); transportation failures or the failure of any transportation mechanism to arrive or depart timely or safely, whether by bus, van, car, bike, boat, horseback or other animal, by foot, or by any other conveyance; equipment failures or deficiencies; contact with wildlife, marine life, pests and insects, including bites and stings; accident or illness in remote or rural places without access to medical facilities, transportation, or means of evacuation and assistance; the adequacy of medical attention; medical or dietary restrictions; mechanical or construction failures or difficulties; diseases, epidemics or the threat thereof; stolen, lost or misplaced luggage or property; theft or break-ins into vehicles, lodging or elsewhere; local laws; climactic conditions; abnormal conditions or developments; or any other actions, omissions, or conditions outside of our control that are not specified in this agreement.

**I expressly agree to be responsible for my own welfare and fully assume all of the above risks, as well as all other risks set forth in this agreement, both known and unknown, voluntarily and knowingly,** to the fullest extent permitted by law.

**Waiver of Liability, Release, Indemnification, and Covenant Not to Sue:** To the fullest extent permitted by law, I on behalf of myself, my heirs, legal and personal representatives, next of kin, including my spouse, successors and assigns (collectively, "Releasers") expressly **RELEASE,**

**WAIVE, FOREVER DISCHARGE AND COVENANT NOT TO SUE** Lightline Pilgrimages NA, LLC, its owners, officers, employees, managers, shareholders, affiliates, agents, representatives, officers, directors, volunteers, successors and assigns (collectively, "Releasees"), from and against any and all liability, claims, causes of action, demands, costs, damages, losses or suits of any and every kind which I now have or may later have against Releasees arising out of, relating to, or in connection with the travel services arranged through or provided by Lightline Pilgrimages NA, LLC, whether arising from Releasees' negligence or otherwise. I further agree that if any such cause of action is brought against Releasee(s) and I am found responsible for injury or damages to any person, including myself, as a consequence of my own actions or inactions, I shall fully **DEFEND, INDEMNIFY, AND HOLD HARMLESS** Releasee(s) in that cause of action.

**I AGREE THAT THE TERMS OF THIS AGREEMENT SHALL SERVE AS A COMPLETE RELEASE AND EXPRESS ASSUMPTION OF RISK** for myself, all members of my family and all minors traveling with me, my and their heirs, next of kin, successors, assigns, and legal and personal representatives. It is my intention to fully assume all risks associated with this trip and to release Lightline Pilgrimages NA LLC from any and all liability to the maximum extent permitted by law.

**APPLICABLE LAW, CHOICE OF FORUM AND SEVERABILITY:** This agreement will be interpreted according to the laws of the State of Illinois, USA. Jurisdiction over any dispute arising out of, in connection with, or relating to this agreement and/or the transactions and relationships among the parties contemplated by this agreement shall be filed exclusively in state, local or federal courts in Chicago, Illinois. You agree to personal jurisdiction in the specified forum.



**KNOWING AND VOLUNTARY EXECUTION:** By signing this RELEASE AND WAIVER OF LIABILITY, ASSUMPTION OF RISK AND INDEMNITY AGREEMENT, I certify that I have read this agreement, fully understand all of its terms, understand that I have given up substantial rights by signing it, and voluntarily agree to be bound by its terms. My signature applies to all pages of this agreement. These representations are true whether I am signing on my own behalf or on behalf a minor.

I understand that in calculating the cost of the trip, Lightline Pilgrimages NA, LLC has relied on my consent to these terms and their enforceability. Without this agreement, the trip cost would have been higher or, alternatively, Lightline Pilgrimages NA, LLC would not be able to offer these services.

I agree that execution of a facsimile counterpart or electronic transmission of this agreement shall be deemed execution of the original agreement. I agree that facsimile or electronic transmission of an executed copy of this agreement shall constitute acceptance of this agreement.

Signature of Participant:	
Printed name:	Date:
Signature of Participant:	
Printed name:	Date:

**\*STOP!** Do not mail this until you have done the following:

1. Is the **Booking Form** complete with all the details requested?
2. Has **EACH** pilgrim signed the **Acceptance of the Waiver** above? (page 12)
3. Has **EACH** pilgrim signed the **Acceptance of Terms and Conditions** on page 16?

**\*PLEASE CONTINUE** onto pages 13-16 to read and sign the **Acceptance of Terms and Conditions**.

*Read this agreement thoroughly and carefully before booking a trip with us. It is a legally binding contract which all passengers must sign.*

#### TERMS AND CONDITIONS FOR YOUR LIGHTLINE PILGRIMAGE TRIP

The terms and conditions set forth in this agreement ("Terms and Conditions" or "agreement") constitute the entire understanding and agreement between you the trip participant ("Participant") and Lightline Pilgrimages NA, LLC ("Lightline Pilgrimages," "we," or "us") with respect to any and all bookings, tours or transactions made with Lightline Pilgrimages NA, LLC. By signing this agreement, you accept all of the terms in this agreement and direct us to perform services on your behalf. All trips that we offer are subject to these terms and conditions, our waiver of liability and assumption of risk and indemnity agreement, and the custom itineraries and invoices pertaining to the trip.

#### BOOKING AND PAYMENT

When you make your booking, you must sign this agreement on behalf of yourself and all persons named in your booking, submit a completed booking form, and pay a **non-refundable deposit of \$500 per person**. If a booking is made within 12 weeks of departure, the full amount of the tour must be sent along with the completed booking form and signed Terms and Conditions. **The balance of the amount is payable by the deadline in your custom invoice**. A booking is not accepted until we provide written confirmation. The booking is accepted on the date shown on the written confirmation. If a booking is not accepted, we will notify you in writing and refund the deposit. **Medical insurance is not included in the trip price but is a condition of booking**.

#### ROOM SHARING ARRANGEMENTS

All prices are quoted on the basis of two persons to a room. Single room accommodation is limited and may not always be available. If you are traveling alone but wish to share, notify us at booking and we shall endeavor to find a suitable traveling companion. If we are unable to find someone, we will allocate you a single room and charge you only half the applicable single room supplement stated in the brochure. In this instance, a separate invoice will be issued 14 days before departure with the single room supplement fee.

#### RESPONSIBILITY

Lightline Pilgrimages takes reasonable care in selecting competent, reliable and qualified suppliers based on information that is reasonably available to us. That said, Lightline Pilgrimages acts only as an intermediary for the various independent suppliers that provide lodging, meals, transportation, sightseeing, activities or other goods and services connected with your tour ("Supplier" or "Suppliers"). You acknowledge that you are aware and clearly understand that these Suppliers are independent contractors, are not managed by Lightline Pilgrimages, and are not agents or employees of Lightline Pilgrimages. A Supplier's services are subject to the Supplier's own terms and conditions and any applicable local laws, regulations and treaties of the relevant country. Any flight scheduled or otherwise forming part of the arrangements will be subject to the Conditions of Carriage of that airline. Some of these will limit or even exclude liability and conditions are the subject of international agreements between countries. Lightline Pilgrimages will not provide any refund for a Supplier's delay, cancellation, overbooking, or strike.

#### TRIP MINIMUM REQUIREMENTS

Unless specified otherwise, the minimum number of persons required for most tours to take place is 15 persons. If this is not achieved, we reserve the right to continue to operate (with Driver/Guide), or to cancel the tour no later than 4 weeks prior to departure. If we cancel under this paragraph, all monies paid to us for the tour will be refunded.

#### CANCELLATION POLICY

To cancel your booking, you must submit your request to us in writing by email at [info@lightlinena.com](mailto:info@lightlinena.com) with "Cancellation" in the subject line or postal mail at Lightline Pilgrimages NA, LLC, 1829 North Cleveland Ave, Unit B, Chicago, IL 60614-8015 USA. Cancellation fees will be applied per person according to the following schedule, based on the date we receive your written notification, not when you send it or notify us by phone:

PERIOD	CANCELLATION FEE (% of total trip cost)
Over 90 days before departure	Deposit Only
90- 45 days before departure	75%
Within 45 days of departure	100%



**NOTE:** If the reason for cancellation is covered under the terms of your insurance policy, consult with your insurance provider to see if you can reclaim these cancellation charges, less excesses and insurance premiums.

No refunds will be provided for any unused portion of a tour once the tour begins, including if you leave a tour for any reason, miss the tour's departure date, or have to be removed from a tour. There are no exceptions to this cancellation policy, including for reasons related to weather, terrorism, civil strife, personal, family or medical emergencies or any other circumstances beyond our control. **For this reason, we strongly recommend that all Participants purchase trip cancellation and interruption insurance prior to travel.**

#### **CHANGES WE MAKE AND FLEXIBILITY**

We plan our trips many months and sometimes years in advance. Sometimes, although not often, we have to change or cancel portions of the itinerary, lodging and other details of a trip. As such, we cannot guarantee that every part of the itinerary advertised in the brochure will be followed or that the duration of each visit along the route will be as advised. While we strive to operate all tours as advertised, we reserve the right to modify or cancel any flight, schedule, accommodation or other details of your trip at any time and without notice except as provided in this section. Most changes are minor, but where they are significant, we will inform you of an existing change when you book, or if you have already booked, prior to your departure provided that we have sufficient time to do so. You then have the following choices:

- a. Accept the changed arrangements as notified to you,
- b. Purchase another available tour from us, or
- c. Cancel your tour. If in these particular circumstances you cancel, all monies paid to us will be refund to you less any non-refundable deposits.

In the event that the significant change is our cancellation of the tour, we will return to you all money that you have paid us or will offer you an alternative available tour to purchase of comparable standard.

#### **CHANGE REQUESTS THAT YOU MAKE**

To change your booking, you must submit your request to us in writing by email at [info@lightlina.com](mailto:info@lightlina.com) with "Change Request" in the subject line or postal mail at Lightline Pilgrimages NA, LLC, 1829 North Cleveland Ave, Unit B, Chicago, IL 60614-8015 USA. If you request to change your tour dates or alter your itinerary after we confirm your booking, we will do our best to accommodate your request. If we are able to make such changes, a change fee will be imposed. The type and scope of change dictates the amount of the change fee. Our outside suppliers, including hotels, often impose additional fees or penalties for changes and cancellations. These are included in the change fee and can be substantial.

We will forward any alteration that you request after your tour has commenced to our independent suppliers. We will Work with our suppliers to try and accommodate reasonable requests but cannot guarantee that any changes will be possible after your tour has commenced. Changes while a tour is in progress can cause severe complications and are often not possible.

In the event you request a change, you will be liable for any cancellation charges and change fees that may be levied for the booking of revised arrangements and for all costs associated with the arrangements themselves

#### **FORCE MAJEURE**

Lightline Pilgrimages NA, LLC will not be deemed in breach of this agreement or otherwise liable to you, by reason of delay in performance or nonperformance of any of its obligations under this agreement to the extent that any such delay or nonperformance is due to any Force Majeure. "Force Majeure" means any circumstances beyond our reasonable control, including without limitation acts of God, terrorist activities, insurrection, explosion, flood, tempest, forceful wind, fire or accident, war or threat of war declared or undeclared, sabotage, civil disturbance, labor strikes, requisition, sickness, quarantine, government intervention, weather conditions, and unforeseen circumstances. If we and any of our suppliers are affected by Force Majeure, we and our suppliers shall be entitled to, and may in our sole discretion, vary or cancel any itinerary or arrangement in relation to the tour. Regarding civil unrest, once we have investigated the prevailing situation, as we deem fit, it shall remain in our sole and absolute discretion whether to proceed with the tour.

#### **TRIP PRICE ADJUSTMENTS**

The prices quoted for these tours are based on known costs and exchange rates when tours are planned. We reserve the right to levy a surcharge in the event of any material variation in such costs and rates such as transportation costs and fuel; dues, taxes or fees; or exchange rates applied to particular purchases. Even in such cases, we will absorb an amount equivalent to 2% of the tour price (excluding insurance premiums and any amendment charges). Only amounts in excess of this 2% will be surcharged. If this means paying more than 10% of the tour price, you will be entitled to cancel the tour with a full refund of all monies paid. Should you decide to cancel because of this, you must do so within 14 days from the issue date printed on the invoice that contains the surcharge, otherwise your cancellation will be subject to our cancellation policy and fees. Since we have to absorb increased costs equivalent to 2% of the tour price, there will be no reduction in the price of the tour in the event of a favorable variation in costs or exchange rates. Prices will not be increased within 14 days of departure.

#### **LOST/DAMAGED LUGGAGE**

You are responsible for your baggage and personal effects throughout the tour. It is important that you keep track of your belongings while travel-

ing just as you would at home. All costs incurred for lost, misplaced, damaged or delayed baggage are at the owner's expense. Any valuable items should be insured accordingly.

### **NO REFUNDS FOR PERSONAL EXPENSES**

You will not be reimbursed for any personal expenses such as airfare, hotel or other travel expenses due to changes in itineraries or tour cancellations.

### **COMPLAINT PROCEDURE**

If you have a complaint during your tour, you must promptly report it to either your tour leader or our local representative, so that action can be taken to remedy the problem. Failure to do so while you are on the tour will extinguish or reduce your ability to claim any compensation from Lightline Pilgrimages NA, LLC, in the event that prompt reporting would have allowed us to fully or partially resolve the complaint at that time. Further, if you attempt to address the issue on your own without using this notice procedure, you assume responsibility for any added costs you may incur and forfeit and potential refunds. If you are not satisfied after using this notice procedure, you must submit your complaint in writing to us within 30 days of the tour's end date. Any complaints received after this date will not be accepted.

### **PASSPORTS AND VISAS**

You are responsible for ensuring that all necessary travel documents are valid and effective and in your possession for the entire tour. Passports are required for all citizens traveling abroad and should be valid for **at least seven (7) months** after your date of return. **It is important that the first name and surname on the air ticket matches those on the passport, otherwise the passenger may not be able to travel and any applicable travel insurance may be ineffective.** We suggest you apply for or renew a passport early. Other required documents may include visas, permits, and vaccination certificates. You assume complete and full responsibility for checking and verifying any and all passport, visa, vaccination, or other entry requirements. You are also solely responsible for any adverse consequences resulting from incomplete or defective documentation.

Holders of passports other than U.S., British or Irish should contact Lightline Pilgrimages NA, LLC for advice on whether or not a Visa is required. Other nationals should ensure they comply with formalities.

For information concerning possible dangers at an international destination, contact the government office in your country that is responsible for issuing travel advisories. In the U.S., contact the Travel Advisory Section of the U.S. State Department, 1-888-407-4747, <http://www.travel.state.gov/>. U.S. citizens may register for the U.S. government's Smart Traveler Enrollment Program, a free service, at <https://step.state.gov/step/>.

While we may provide information or advice on matters such as visas, vaccinations, climate, clothing, baggage, and special equipment in good faith as a courtesy to you, we are not responsible for any errors or omissions as to the information provided.

### **TRAVEL INSURANCE/PROTECTION**

The tour price does not include travel insurance. All Participants are required to have medical insurance to cover any medical problems that might arise abroad, including serious illness and repatriation costs in the event of death. We strongly recommend that you purchase comprehensive travel insurance, covering trip interruption and cancellation, baggage and other expenses which might arise as a result of loss, damage, injury, delay or inconvenience occurring to you.

### **PRE-DEPARTURE DOCUMENTATION**

It is important that you carefully read all trip-related documents that you receive from us as soon as you receive them. It is your responsibility to contact us if any information is incorrect. We cannot accept any liability if you do not notify us of any inaccuracies within seven (7) days of receipt. All Participants must sign this agreement and our release and waiver of liability and assumption of risk and indemnity agreement in order to participate in our trips. Both parents and/or the legal guardian must sign for minor Participants under 18 years of age. If you fail to submit these and other necessary documentation prior to departure, we reserve the right to treat your booking as cancelled by you and impose the cancellation fees described in this agreement.

### **TOUR DEPARTURE DATE**

It is your responsibility to be ready to embark on the tour as specified in the itinerary. We are not responsible for any losses due to cancelled or missed flights, changed flight itineraries, late arrivals, or early departures.

### **COMPLIANCE WITH LOCAL LAWS AND TOUR ETIQUETTE**

You must strictly comply with all local laws, respect local customs and culture, accurately assess your abilities, respect other trip members' privacy, and follow the suggestions and advice of any assigned guide. The decision of the local guide or local supplier is final on all matters that may threaten the safety or interfere with the well-being of others. During the tour, Lightline Pilgrimages NA, LLC or the local guide/supplier has the right in its sole discretion to remove anyone who it determines to detract from others' enjoyment of the tour.

### **LIMITATION OF REMEDIES**

To the maximum extent permitted under applicable law, Lightline Pilgrimages NA, LLC shall not be liable for any special, consequential, indirect, incidental or other damages arising out of or in any way connected to this agreement, including lost profits, whether such damages arise in con-



tract, negligence, tort, under statute, in equity, at law, or otherwise, even if Lightline Pilgrimages NA, LLC has been advised of the possibility of such damages. You expressly waive any right you may have to recover such damages. Lightline Pilgrimages NA, LLC's maximum liability in the event of default will be limited to the amount paid to Lightline Pilgrimages NA, LLC's for its services.

#### **SEVERABILITY**

If any provision of this agreement shall be unenforceable or invalid under any applicable law, such unenforceability or invalidity shall not render the agreement unenforceable or invalid as a whole. Such unenforceable provision will be replaced with one that is valid and enforceable and which achieves, to the extent possible, the original objectives and intent of the original provisions.

#### **SUCCESSORS AND ASSIGNS**

This agreement shall inure to the benefit of and be binding upon Lightline Pilgrimages NA, LLC and the Participant and their respective heirs, legal and personal representatives, successors and assigns.

#### **UPDATING OF TERMS AND CONDITIONS**

Lightline Pilgrimages reserves the right to update and/or alter these terms and conditions at any time. It is your responsibility to be familiar with these terms and conditions. The latest terms and conditions can be found on the Lightline Pilgrimages NA, LLC website <http://www.lightlinena.com/>.

#### **APPLICABLE LAW, CHOICE OF FORUM AND SEVERABILITY**

This agreement will be interpreted according to the laws of the State of Illinois, USA. Jurisdiction over any dispute arising out of, in connection with, or relating to this agreement and/or the transactions and relationships among the parties contemplated by this agreement shall be filed exclusively in state, local or federal courts in Chicago, Illinois. You agree to personal jurisdiction in the specified forum.

#### **MISCELLANEOUS**

If any portion of this agreement is determined by a court to be null and void, the remaining portions of this agreement shall nevertheless remain valid and binding upon the parties. You also agree that this agreement is intended to be as broad and inclusive as permitted under applicable law. You agree that if any portion of this agreement is found to be void or unenforceable, the remaining provisions shall remain in full force and effect.

#### **MERGER**

This agreement is the final, complete and exclusive statement of the parties' agreement on the matters contained in this agreement. It supersedes all previous negotiations and agreements.

I have read this entire agreement, and I am signing it freely. I understand that this is a legally binding contract. No other representations concerning the legal effect of this document have been made to me. My signature applies to all pages of this agreement.

**Signature of Participant:**

**Printed name:**

**Date:**

**Signature of Participant:**

**Printed name:**

**Date:**

**\*STOP! Do not mail this until you have done the following:**

1. Is the **Booking Form** complete with all the details requested?
2. Has **EACH** pilgrim signed the **Acceptance of the Waiver** on page 2?
3. Has **EACH** pilgrim signed the **Acceptance of Terms and Conditions** above? (page 8)

#### **HEALTH & FITNESS:**

In order to participate properly in this pilgrimage, a certain amount of basic fitness is required. **Pilgrims must be able to walk at least half a mile without any physical concerns, and be able to walk with ease up at least three flights of stairs.** While it is our desire to make our pilgrimages as inclusive as possible, the terrain on Iona and in Durham city center is not suited to the use of a wheelchair.